3 services user guide for your **NEC** e616V

Hutchison 3G UK Limited trading as **3** is a service provider and has provided the information in this user guide concerning what you might expect from **3** services. NEC Corporation Ltd is the manufacturer of the NEC e616V handset and has provided the information on its features and use set out in this user guide.

The contents are believed to be correct at the time of going to press, but any information, products or services mentioned may be modified, supplemented or withdrawn. The provision of any products and services by Hutchison 3G UK Limited is subject to **3**'s customer terms (available at three.co.uk). The customer terms will take precedence if there is any discrepancy with this publication.

'3' and related images, logos and names referred to in this publication are trademarks of the Hutchison Whampoa group of companies.

Designed and produced by Dutton Merrifield Ltd, Bristol.

This publication is printed on fully recyclable paper.

DM04151 April04 v1.0 99538

This way. 3 services user guide.

NEC e616V

Welcome to 3.

User guides can be daunting things, can't they? But don't worry, we've made this one as simple as possible.

Your guide is designed to do two things. First there's an explanation of how to use your new NEC e616V, so finding your way around the handset will soon become second nature. Then there's an introduction to the wide range of services offered by **3**, to make sure you get the best from them.

If all you want to do is power up and get going, that's fine. But if you want to know more about what you can do with **3**, you'll find it here.
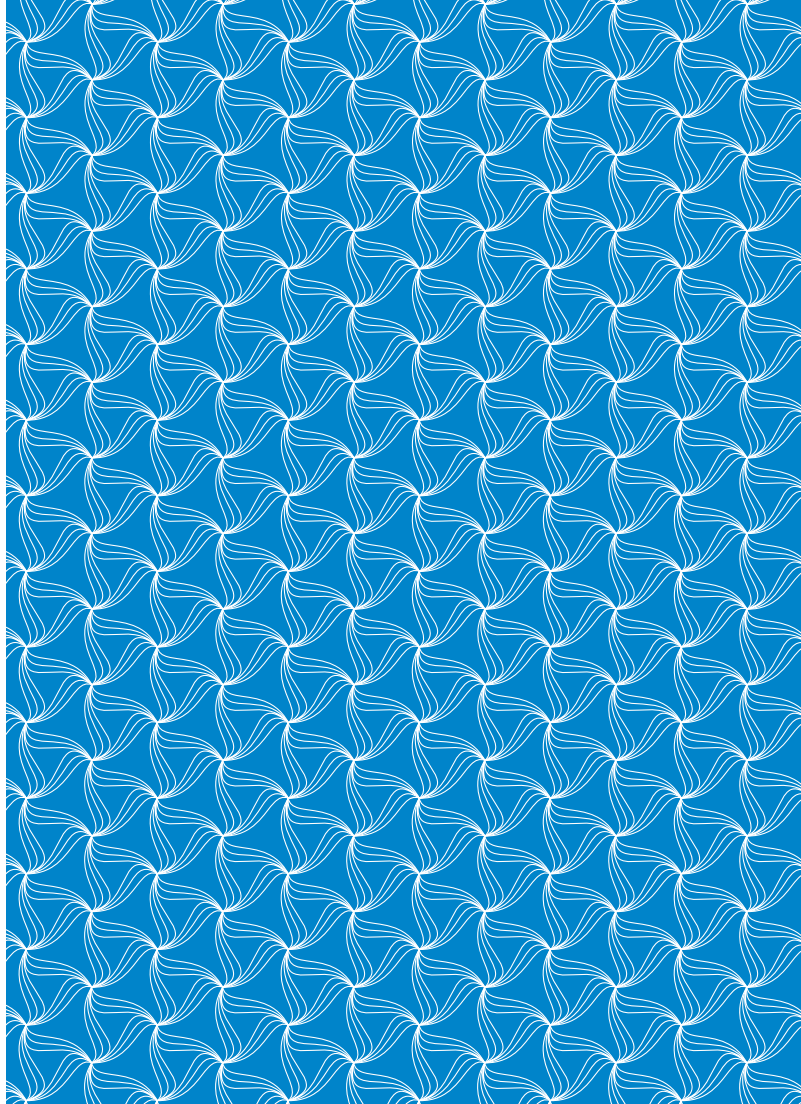
Contents

NEC e616V

The sections in blue all relate
to your new NEC e616V.

Those in red describe **3** services.

inside back cover

First things first.

There are a couple of things you need to do before you can use your new handset – installing your SIM and battery, and charging your handset up. This section tells you how.

1
Get ready
to go.

Installing the SIM

Your SIM (Subscriber Identity Module) contains your phone number, service details and contacts, and must be inserted into your handset.

If the SIM is removed, your handset becomes unusable until a valid one is inserted.

The holder for your SIM is located underneath the battery.

Always disconnect the charger and other accessories from your handset before inserting and removing your SIM.

Your **3** SIM may only be used in handsets which are enabled for **3** services. Any attempt to use the SIM in other handsets may result in serious damage to the handset and may

prevent you from being able to use it, including making emergency calls. In these instances, we are not responsible for any such damage or usage problems.

1 Pull out the release lock at the top of the battery.

2 Remove the battery.

3 Insert your SIM into the holder, ensuring the gold plate is facing down and the card is positioned as shown.

SIM

4 Slide the SIM securely into its SIM holder before replacing the battery.

5 Replace the battery by placing the ridge at the side into the side of your handset. Push the battery down into position and snap it into place.

Installing the battery

The battery is not fully charged when you buy your handset but there may be enough power in the battery to turn the handset on. Before you can use your handset properly, you need to install and charge the battery as shown here.

Your handset is designed to be used only with the manufacturer's battery and battery charger.

How to install the battery

1 Ensure the handset is switched off.

2 Insert battery by placing the ridge at the side into the side of your handset.

3 Push the battery down into position and snap it into place.

How to remove the battery

Pull out the release lock at the top of the battery and lift the battery away from your handset.

Charging the battery

When charging the battery, always close the handset. Make sure the battery is installed and charge it using the NEC charger supplied.

The recommended battery charge time is approximately two hours. Stop charging if not completed within five hours.

Battery power may decrease when the handset is in use, even if the handset remains connected to the charger.

How to charge the battery

The battery must be charged at room temperature between 0°C (32°F) and 45°C (113°F).

1 First rotate the rubber protective cover, then connect the charger plug to the handset I/O connector.

2 Plug the charger into an electrical outlet. The red LED indicator on the outside of the handset will light up when charging is in progress and go off when charging is complete.

I/O connector
For USB cable or charger

3 To remove the charger, tilt the plug upward and pull it away from the handset I/O connector.

A battery that has not been used for a long period of time needs to be completely discharged by leaving the handset turned on. Then recharge it 2 or 3 times before reaching full capacity.

The battery can be charged whenever you wish without affecting the performance of the handset.

Low battery alarm

The battery's power levels (4 levels) are indicated by the following icons:

When the battery runs out, the following image will blink on the handset's screen:

A warning alarm will sound for approximately 10 seconds. Press ☎ to turn off the alarm. After approximately 1 minute the power will turn off automatically.

If low power occurs during a call, you will see the warning image and hear an intermittent alarm, and your call will be disconnected after approximately 60 seconds.

The volume level of the low-power warning alarm depends on the ringtune volume level on standby and the ear piece volume during a call.

Your handset will automatically switch off if the battery power is too low.

Battery use

Battery performance depends on many factors, including signal strength, the features and / or settings you select and use, and your voice, data and other application usage patterns.

Battery care

To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximise your battery's performance

Always use NEC Original™ batteries and battery chargers. NEC's handset warranty does not cover damage caused from using non-NEC batteries and / or battery chargers.

New batteries or batteries that have been stored for long periods of time may require a longer charge time.

Maintain the battery at or near room temperature when charging.

If you don't intend to use the battery for a long period of time, remove it from the handset and store it in a place with low humidity and low temperature.

Over extended periods of time, batteries gradually degrade and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it's probably time to buy a new battery.

The rechargeable batteries that power your handset must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling centre for proper disposal methods. Never dispose of batteries in a fire because they may explode.

Extending battery life
- **Turn off your handset screen's backlight**
  The backlight uses power. To turn it off, see page 3.6.
- **Avoid the Vibrate ring setting**
  Your handset's Vibrate setting uses more power than a standard ring sound or the Silent setting. To change alert profiles, see page 3.7.

Installing a memory card

Your handset can support a Memory Stick Duo™ (memory card) with up to 128MB.

You can use this memory card to store photos, videos or audio, calendars, To Do entries and contact entries (as vCard files).

Please read important instructions on the memory card in Section 10 – NEC's health and general safety information.

How to install the memory card

Always switch off the handset before inserting or removing the memory card.

Push the memory card fully into the Memory Stick Duo™ slot on the side of your handset, as shown below.

How to remove the memory card

1 Push the memory card into the slot. This will release the card from the slot.

2 Carefully pull the memory card out of the slot.

How to format the memory card

Before you can use the memory card, you need to format it:

1 Press

2 Scroll to

3 Scroll to **Memory Card Tool**

4 At **Format mem. card** press

5 Press **Yes**

Formatting the memory card will erase all previously stored data.

There's tons of stuff you can do on your handset – if you know how.

This section helps you to get to know your handset. It shows you how to navigate around functions, which keys do what, and what each of the symbols and icons mean.

Your 2
handset
explained.

Getting to know your NEC e616

Familiarise yourself with its features.

Camera (front)

Screen

Left soft box
displays a variety
of prompts.

Options menu key

Left soft key
activates the prompts
displayed on screen
in the left soft box.

Menu key
takes you to the task menu
from any screen.

Send key
to make voice calls and
view outgoing calls

Clear key

Internal antenna

Earpiece

Right soft box
displays a variety
of prompts.

Microphone

Right soft key
activates the prompts
displayed on screen
in the right soft box.

Triangle key
opens the browser to
3 services, connecting
you to a world of
communications,
information and
entertainment.

End key (On / Off power)
to end calls and services.

Keypad

Speaker

**Front display
screen**

Camera light

LED indicator

Camera (back)

**Volume
keys**

**Headset
connector**

I/O connector
for USB cable or charger.

**Memory
Stick Duo
card slot**

Your handset's start screen

Your handset's screen is divided into four basic displays: the icon indicator bar; a central window that includes the start screen; the prompt bar; and the shortcut icons display. Each of these is described below:

1 The icon indicator bar

The icon indicator bar shows what operations are taking place and reminds you of battery and signal strength. This appears through all activity. The table opposite gives a brief explanation of the icons and their functions.

2 The start screen

The central window of your start screen displays an image of your choice. When in use, this screen will display all of your functions and services.

3 The prompt bar

The prompt bar displays various prompts in the soft boxes. These are activated by pressing the appropriate soft key under each one.

4 Shortcut icons

Shortcuts to applications from the start screen. Your handset comes with eight shortcuts already in place which can be changed. See page 3.8.

Icon	Description
	Battery level – indicates the amount of power in your battery. Weak Strong
	Message – indicates when you have a new text, multimedia or video message.
	Signal strength – indicates the strength of your handset's connection with the network. You cannot make or receive calls when the 'no signal' indicator is displayed.
	3G network – indicates whether you are in the **3** video service area. When outside the **3** video service area, your handset roams onto the voice and picture network or another network when abroad.
	3 services connection – indicates connection available for **3** services, including multimedia messages.
	USB is connected – indicates whether you are connected via USB cable to a PC.
	Memory card – indicates a memory card has been inserted into handset.
	Bluetooth connection – indicates the Bluetooth connection has been activated.
	Global Positioning Service Connected Connection failed
	Multitasking – indicates the number of tasks you are carrying out simultaneously, depending on the amount of simultaneous tasks being performed on your handset.
	Handset profile Meeting profile Outdoor profile Car profile.
	Vibrate on – indicates whether the vibrate function is on or off.
	Alarm clock – indicates whether an alarm has been set.
	Calls diverted

Your handset's keys and navigation

① The Triangle key

This key is your one-touch access to Today on **3** and a world of communications, information and entertainment. (See Section 6.)

② The Navigation key

This key acts like a joystick, it allows you to scroll through the screen menus to names, numbers, features and services. It also becomes your directional control for games.

③ The Menu key

This key takes you to the main menu from any screen.

④ The Option key

This key is a link to an additional function or operation. You can use this when you see three dots on the bottom screen.

⑤ 4-way Navigation indicator

This group of icons indicates what navigational movements are available at the start screen when using the Navigation key.

Press the Triangle key to access **3** services, scroll through the menus by pressing up or down on the Navigation key (services will be highlighted row by row). When you are within a service, you can move between pages by pressing left and right on the Navigation key.

This key is used to take and save pictures and videos.

⑥ The Enter key

Once you have scrolled to your desired choice, use the Enter key to select it. This function can be used in the majority of screens.

⑦ The Send key

This key is used to make and answer calls and view outgoing calls.

⑧ The End key (On / Off power)

This key is used to turn your handset on and off (press for 2 secs) and to end calls and close down applications.

⑨ The Clear key

This key has two functions. It will take you back to your previous screen (not while in **3** Services) and when in a text entry screen, it acts as a delete key.

⑩ Soft keys

The left and right soft keys activate the prompts that appear in the soft boxes directly above them on the screen. These prompts change according to the screen content.

Shortcuts

In the majority of menu screens there will be a number, 1 to 9, to the right of each option. Pressing the corresponding number on your keypad takes you straight to your desired screen, and saves you from having to scroll and select that option. See pages 3.1 and 3.2.

Now you know your way around your handset, we'll show you how to do things like setting the time and date, adjusting settings, choosing your personal profiles – and turning your handset on and off!

It starts with a quick explanation of how to follow the detailed instructions so you can get going right away.

And there are some nifty shortcuts too.

Getting going.

3

How to use this guide

This guide gives you a visual shorthand, a written explanation, and an example of what you see every time you do something.

The hand icon indicates what buttons / keys you press en route to a destination screen for the service you require.

The steps required to arrive at a destination

Some steps start with the 4-way arrow symbol ‹◊›. This represents scrolling with the Navigation key to a function (menu items and services are shown as a name and / or an icon).

Shortcuts

An alternative way to get straight to a chosen destination is to press the menu key followed by a selection of numbers. Next to most menu items there are numbered options. Using the keypad to key in the shortcut number sequence (to) saves you from having to scroll to the service or function by showing you exactly what you need to press to reach your desired screen.

The eye icon indicates what you will see at the destination screen.

The brain icon indicates a written explanation of the entire function.

The text under the brain icon is split into two sections. First, an explanation of the steps needed to get to the service or function. Then, below the arrow icon, a description of how to use that service or function.

| ◊ **Toolbox** | | |
| **Calendar** | | |

or (...9...1...)

Confirming or performing an action

You will be prompted on your handset's screen by options such as **Add**, **Cancel**, **Link this**, **New**, **OK** etc. These indicate which entry to scroll to or the soft keys required to complete the action.

Choosing ringtunes and alert profiles

Your handset rings or vibrates to notify you of an incoming call, message or event. You can set different profiles, ringtunes and vibrations. Your profile is displayed above the prompt bar at the start screen.

From the start screen		
◊ **Settings**		
Handset settings		
Handset profile		
◊ **Standard profile**		

or (...8...1...1...2...)

From the start screen
- Press
- Scroll to and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**
- Scroll to **Ring volume** / **Ringtunes** / **Illumination** / **Vibration pattern** and press
- Select your preferred profile and press
- Press **OK**

To change profiles:
- Press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**

Turning off the keypad tone:
- Press
- Scroll to and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to **Standard profile** and press
- Scroll to **Other settings** and press
- At **Key tones** scroll to **Off** and press

Turning your handset on and off

Ensure that your SIM is in your handset and the battery is charged.

(2 seconds)

To turn your handset on:

Press and hold the **End key (On / Off power)** until the power is on.

The term 'press and hold' is equivalent to a key press time of approximately 2 seconds.

To turn your handset off:

Press and hold the **End key (On / Off power)** until the power is off. There may be some delay while the handset powers down. Do no re-power the handset during this time.

Setting the date and time

After turning your handset's power on for the first time, you will be asked to set your home (local) time. You need to set the date and time before you can use your Calendar and other functions. Once set, this will also help the speed of **3** services.

From the start screen	
Yes	
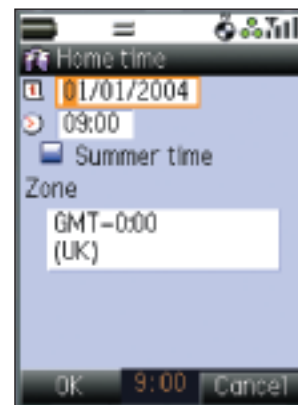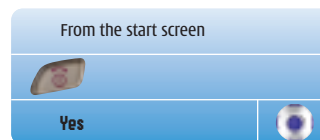
From the start screen
- Press
- Your handset screen displays **Do you wish to set the home time?**
- Press **Yes**

- At enter the date (day / month / year)
- Scroll to and enter the current time (24 hour clock)

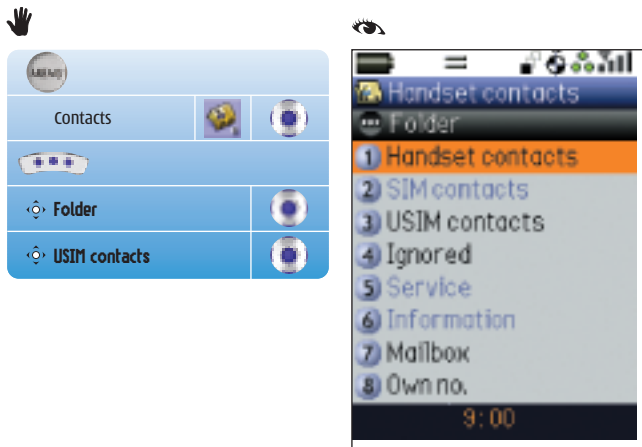**If you are in the summer time zone:**
- Scroll to and press ( )
- Press **OK**

To change the time:
- Press
- Scroll to and press ( )
- Scroll to **Date and time** and press ( )

Copy contacts from your SIM to your handset

If you have any contacts stored on your SIM card, we recommend you first copy them to your handset. Doing this makes it easier for you to access your contacts.
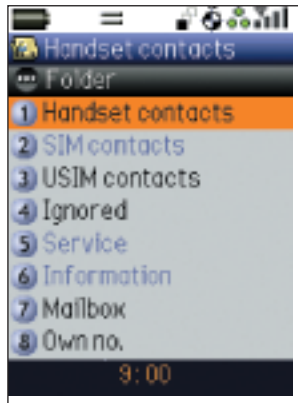

- Press
- At press
- Press
- Scroll to **Folder** and press
- Scroll to **USIM contacts** and press
- Press
- Scroll to **Copy** and press

To copy the current contact:
- Scroll to **This contact** and press

To copy all the contacts from SIM to handset:
- Scroll to **All contacts** and press
- Scroll to **Handset contacts** and press

Note: Copying contacts from your SIM card to your handset will take about 60 seconds. You cannot copy your contacts onto the SIM card from your handset.

Setting your handset screen's backlight timeout

This is a power saving feature that turns off your handset screen's backlight when it is inactive for a selected idle time. Your screen reactivates if you press a key or receive a call. The default setting is 15 seconds.
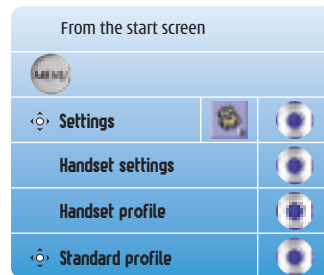
or (...8...1...1...2...)

From the start screen
- Press
- Scroll to and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to **Standard profile** press

- Scroll to **Backlight** and press
- Scroll to **Backlight time** and press to delete current settings
- Enter your preferred backlight time out eg 10 (secs)
- Press **OK**

Choosing ringtunes and alert profiles

Your handset rings or vibrates to notify you of an incoming call, message or event. You can set different profiles, ringtunes and vibrations. Your profile is displayed above the prompt bar at the start screen.

From the start screen	
Handset profile	
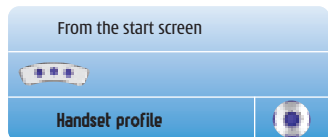
From the start screen
- Press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**

Turning off the keypad tone:
- Press
- Scroll to and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to **Standard profile** and press
- Scroll to **Other settings** and press

- At **Key tones** scroll to **Off** and press

To change ringtune profile:
- Press
- Scroll to and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**
- Scroll to **Ring volume / Ringtunes / Illumination / Vibration pattern** and press
- Select your preferred profile and press
- Press **OK**

Creating your own shortcuts

You can create shortcuts to your most frequently used services, eg Calendar, which will then feature on your screen's desktop or the Quick Menu link.

◊ Toolbox		
Calendar		
Link this		
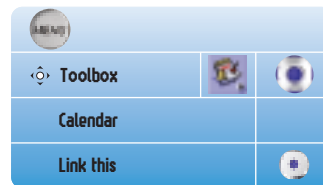
or (...9...)
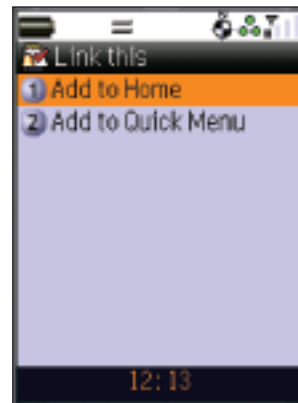
- Press
- Scroll to and press
- At **Calendar** press **Link this**

- At **Add to Home** press

To use your shortcuts from the start screen:
- Press
- Scroll to your preferred shortcut
- Press

To change the order of your shortcuts:
- Press
- Scroll to your preferred shortcut
- Press **Move**
- Scroll left or right and press **Place**

To add to Quick Menu:
- Scroll to **Add to Quick Menu**

Displaying your handset number

A shortcut to display your **3** phone number.
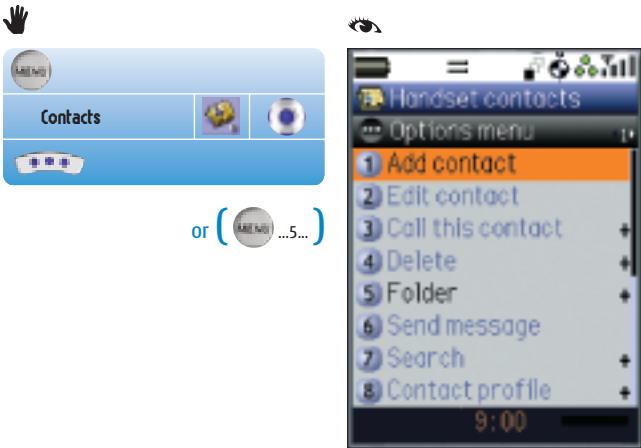
or (...5...)

- Press
- At press
- Press

- Scroll to **Folder** and press
- Scroll to **Own number** and press

3 phone number:

- At **Own no. (1)**

Choosing a text entry method

While writing a message, entering contact details, and appointments etc, you will need to select an appropriate text entry method.

Text entry rules

There are four types of text entry:

- Multitap Text (ABC) Input
- T9® Text Input
- Numeric Input
- Symbol Input

The multitap, T9® and numeric input modes can be changed by pressing **Mode** when within

a text box. The symbol input mode is activated by pressing the key.

Using ABC mode

Use the keypad to enter letters, numbers, symbols, and other characters with the mode. Press the same key repeatedly to cycle through available characters.

If you do not press a key for two seconds, the character in the block cursor is accepted, and the cursor moves to the next position.

Entry Method	Description
Multitap Text **Input**	You press each key as many times as needed to display the character you want to enter.
T9® Text **Input**	You press each key only once, even if the character you want is not the first character on the key.
Numeric **Input**	If you want to input a series of numbers, you need to change to NUM mode or press and hold the particular key for three secs.
Symbol Input	By pressing the key in the or mode, the Symbol Input mode will be turned on. Select the symbol by using the Navigation key to scroll up, down, left or right and select the corresponding number on your keypad.

Text entry shortcuts

Use the chart below as a guide for entering numbers, letters, symbols, spaces and other characters.

Key	Function
	To create messages
	Moves the cursor left or right, up or down
	When editing text, switches between ABC (multitap), NUM (numeric) and T9 (predictive text).
	Deletes 1 character
(3 secs)	Deletes entire text
	Inserts a space
	Enters 0-9
	Switches between shift and caps
	Switches to the symbol mode
(3 secs)	New line
(3 secs)	Enters 0-9 (when in T9 and ABC mode)
	To copy, cut and paste text

General shortcuts

Use the chart below as a guide for general navigation shortcuts and key functions.

Key	Function
	Today on **3**. Also returns you to Today on **3** from any browser page
	Z-A list of your contacts – from the start screen A-Z list of your contacts – from the start screen
	Missed calls list – from the start screen
	Calls received list (including missed calls)
	To access your video clips, press and scroll to
	To access your audio files, eg songs, press and scroll to
	Volume setting (on the left side of your handset)
(5 secs)	Switches task when multitask activated
1	Sets the profile (Standard, Meeting, Outdoor and Car)
	Back to previous screen (not on Today on **3**)
	Option key is a link to an additional function or operation. You can use this when you see three dots on the bottom screen

Dutton Merrifield

T +44 (0)117 317 9293
F +44 (0)117 317 9294

This finished artwork has been checked and approved for production by

_____   _____
on behalf of Dutton Merrifield   Date

_____   _____
on behalf of Client   Date

IMPORTANT – PLEASE NOTE THAT FINAL APPROVAL IS THE RESPONSIBILITY OF THE CLIENT.

Client

Job Name

Job Number

Contact Name

Finished Size/Format

No of Pages

Colours

Special Requirements

Dutton Merrifield

T +44 (0)117 317 9293
F +44 (0)117 317 9294

INTERNAL SIGN-OFF

Any new/retouched imagery? ☐ (Y/N)   Cromalin? ☐ (Y/N)

This finished artwork has been checked and approved for production by

_____   _____
Account Director/Client Services Director   Date

_____   _____
Designer/Creative Director   Date

_____   _____
Copywriter   Date

_____   _____
Artworker   Date

_____   _____
Artworker 2   Date

_____   _____
Account Handler   Date

Choosing ringtunes and alert profiles

Your handset rings or vibrates to notify you of an incoming call, message or event. You can set different profiles, ringtunes and vibrations. Your profile is displayed above the prompt bar at the start screen.

From the start screen
ABC ABC
◇ **Settings**
Handset settings
Handset profile
◇ **Standard profile**

or (
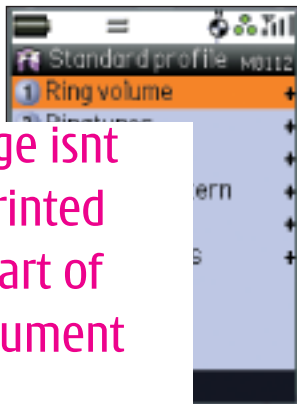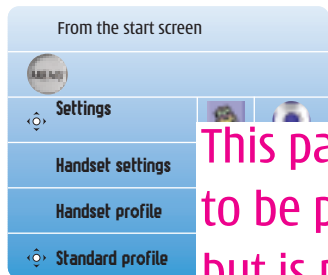
This page isnt to be printed but is part of the document

From the start screen

- Press
- Scroll to 🖼 and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**

- Scroll to **Ring volume / Ringtunes / Illumination / Vibration pattern** and press
- Select your preferred profile and press
- Press **OK**

To change profiles:

- Press
- At **Handset profile** press
- Scroll to your preferred profile: **Standard / Meeting / Outdoor / Car**

Turning off the keypad tone:

- Press
- Scroll to 🖼 and press
- At **Handset settings** press
- At **Handset profile** press
- Scroll to **Standard profile** and press
- Scroll to **Other settings** and press
- At **Key tones** scroll to **Off** and press

You can make and receive both voice and video calls on your new NEC e616V. The following pages show you how.

They also tell you about a range of useful functions that make it really easy to manage your calls.

Making and receiving calls.

4

Making a voice or video call

By entering the number.

👁‍🗨

🧠
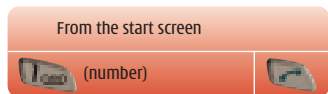
From the start screen

- Enter the number including the full area code. To delete a digit press 📟 . To delete all digits press and hold 📟 for a few seconds.
- Press 📟 to make a voice call

or

- Press **Vid call** to make a video call

∨

To put a voice call on hold:

- Press **Hold**

To take a voice call off hold:

- Press **Retrieve**

To hide your image during a video call:

- Press 📟
- At **Use photo instead** press ▣

To show your image:

- Press 📟
- At **Use live video** press ▣

Receiving a voice or video call

When a voice or video call is made to your handset, the handset will ring or vibrate, depending on your settings.

✋

Incoming call	
	📞

👁‍🗨

🧠

Incoming call

- Press 📞 to answer the call

∨

- Press 📟 to finish the call

To put a voice call on hold:

- Press **Hold**

To take a voice call off hold:

- Press **Retrieve**

To hide your image during a video call:

- Press 📟
- At **Use photo instead** press ▣

To show your image:

- Press 📟
- At **Use live video** press ▣

Making a call from Contacts

It's easy to call anyone whose number you have stored in your Contacts.
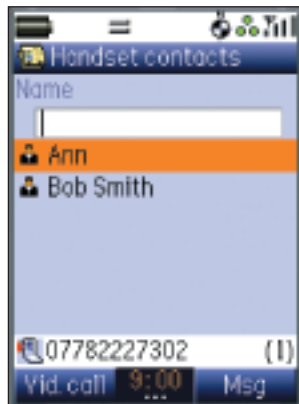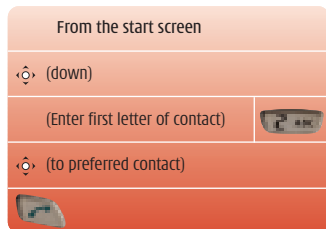
From the start screen	
◇ (down)	
(Enter first letter of contact)	
◇ (to preferred contact)	

From the start screen
- Scroll down
- Enter the first letter of the name of the contact
- Scroll to your preferred contact
- Press to make a voice call

or

- Press to make a video call

- Press to finish the call

Making a call from your Recent Calls list
From the start screen
Dialled calls list:
- Press
Received calls list:
- Press (□) (left)
To make calls from Missed Calls list:
- Press (□) (right)

Grouptalk

You can talk with up to two other people simultaneously.

From the start screen	
◇ (number)	
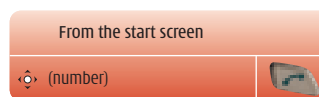
From the start screen
- Enter the first person's number, including the full area code
- Press to make the call

Once the first call is connected:
- Enter the second person's number, including the full area code
- Press to make the call
The first call will be placed on hold
- Press ▭▭▭
- Scroll to **Join calls** and press (□)

To drop one of the calls:
- Press ▭▭▭
- Scroll to **Grouptalk**
- Scroll to the number / name you wish to drop
- Press **Drop**

To finish both calls:
- Press

Caller ID

Handy if you don't want the person you're calling to know it's you.

✋

or (🔘 ...8...6...)

🧠
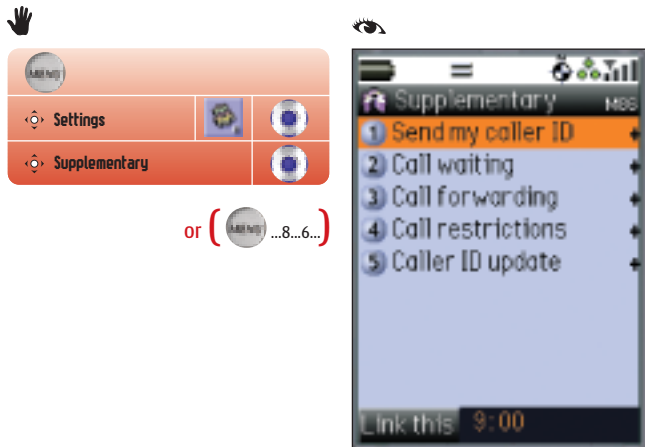
- Press 🔘
- Scroll to 🔲 and press 🔘
- Scroll to **Supplementary** and press 🔘

- At **Send my caller ID** press 🔘
- Scroll to **Withhold** and press 🔘

The next person you call will not see your caller ID. For subsequent calls your Caller ID will be shown.

Diverting incoming voice, video and fax calls to an alternative number

You can divert all your incoming calls to another number (such as your Voicemail) or divert them only when your handset is busy, out of coverage or unavailable.
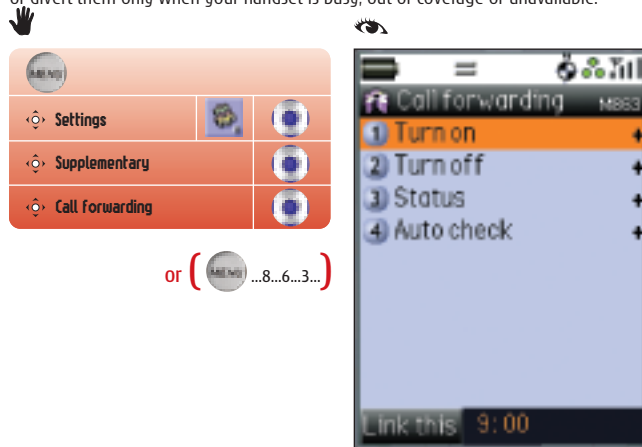
✋

or (🔘 ...8...6...3...)

🧠

From the start screen

- Press 🔘
- Scroll to 🔲 and press 🔘
- Scroll to **Supplementary** and press 🔘
- Scroll to **Call forwarding** and press 🔘

- At **Turn on** press 🔘
- Scroll to the type of call you want to divert: **Voice** / **Video** / **Fax** / **Data** and press 🔘
- Scroll to your preferred divert option: **All calls** / **If no answer** / **If busy** / **If unreachable**
- Enter the alternative number
- Press **OK**

Note: Video calls can only be diverted to another **3** video mobile number. To check your number, see page 3.9.

These days it's not just one phone number you need to remember, there are people's home and work numbers, mobile numbers, and email addresses.

Luckily, you can store them all on your handset using Contacts.

Your handset also provides you with far more than a way to make and receive calls. The media centre on your NEC e616V lets you take a photo or a video clip, and play downloaded audio clips.

Contacts and media centre.

5

Storing a contact

Your Contacts will give you quick access to names, numbers and email addresses. You can also store a number to your Contacts when dialling by pressing **Add** after all the digits are visible on the screen.

From the start screen	
(number)	
Add	●
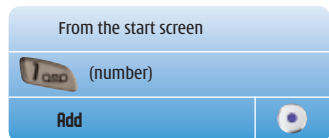
From the start screen

- Enter the contact number, including the full area code or mobile code
- Press **Add**
- At **Name** enter contact's name and press ●
- Scroll to **Category**
- Scroll right to select **Mobile** / **Home** / **Office** / **Other**
- Press **OK** to store the contact

To add additional contact details - second number, email or image:

- Press
- At press ●
- Press
- Scroll to **Edit contacts** and press ●
- Scroll to relevant field to edit and press ●
- Press **OK**

Note: You can only add an image to a contact stored in your handset memory.

Editing a contact

It's easy to keep up to date with changes to your contacts' details.
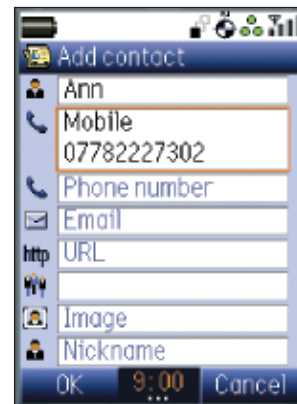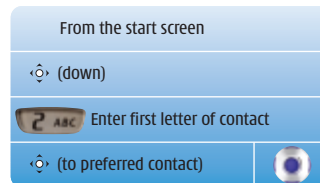
From the start screen	
(down)	
Enter first letter of contact	
(to preferred contact)	●

From the start screen

- Scroll down
- Enter the first letter of the name of the contact
- Scroll to the contact you want to edit and press ● twice
- Scroll to the relevant field(s) to edit and press ●
- Edit the contact
- Press **OK** twice to store the changed contact

To add an image to your contact:*

- Scroll to and press **OK**
- Scroll to **Image files** and press **OK**
- At **My photos** press ●
- Scroll to your preferred image and press ●
- Press **OK**

*You first need to take a picture.
 See page 5.6 for details.

Searching and deleting a contact

You can access your contact details in a matter of seconds.

✋

MENU		
Contacts	🔳	⚫
2 ABC (name)		

👁

Handset contacts
🔒 Ann
👤 Bob
👤 Bob Smith
👤 Jean
👤 John Smith
👤 Paul

📞 07782227302   (1)
Vid. call   9:00   Msg

🧠
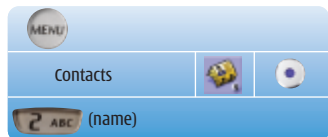
- Press 〈menu〉
- At 🔳 press ⚫
- Enter the first letter of the name of the contact

🔽

To completely delete a contact:
- Scroll to your preferred contact
- Press ▬▬▬
- Scroll to **Delete**
- At **Selected data** press ⚫
- Press **Yes**

To delete a contact's number:
- Scroll to your preferred contact and press ⚫
- Scroll to the number you want to delete
- Press ▬▬▬
- Scroll to **Delete** and press ⚫
- At **Selected data** press ⚫
- Press **Yes**

Copy contacts from your SIM to your handset
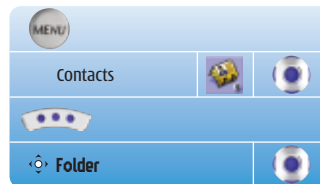
✋

MENU		
Contacts	🔳	⚫
▬▬▬		
🔘 **Folder**		⚫

👁

Handset contacts
💬 Folder
1 Handset contacts
2 USIM contacts
3 Fixed
4 Ignored
5 Service
6 Mailbox
7 Own no.

9:00

🧠

- Press 〈menu〉
- At 🔳 press ⚫
- Press ▬▬▬
- Scroll to **Folder** and press ⚫

🔽

- Scroll to **USIM contacts** and press ⚫
- Press ▬▬▬
- Scroll to **Copy** and press ⚫

To copy the current contact:
- Scroll to **This contact** and press ⚫

To copy all the contacts from SIM to handset:
- Scroll to **All contacts** and press ⚫
- Scroll to **Handset contacts** and press ⚫

Note: Copying contacts from your SIM card to your handset will take about 60 seconds.

Copying contacts from your handset memory to your SIM card

When copying contacts from handset memory to the SIM card, not all contact details (eg pictures) will be copied to the SIM card.

👋

MENU		
Contacts	🗂	◉
••••		
⟡ **Folder**		◉
Handset contacts		◉

🧠
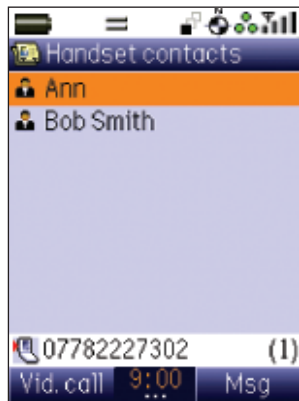
- Press ⬅
- At 🗂 press ◉
- Press ••••
- Scroll to **Folder** and press ◉
- At **Handset contacts** press

- Press ••••
- Press ◉ left
- Scroll to **Copy** and press ◉

To copy the current contact:
- Scroll to **This contact** and press ◉

To copy all the contacts from handset to SIM:
- Scroll to **All contacts** and press ◉
- At **USIM contacts** press ◉

Taking a photo and setting it as your wallpaper

You can take photos and store them in a library on your handset. If you insert a memory card all pictures are automatically stored onto it. To use your camera's light, press •••• and select **Camera light**.

👋

From the start screen	
Camera	◉
Photo	◉

🧠
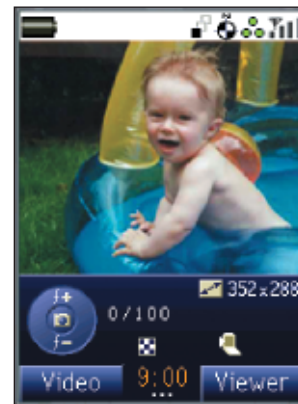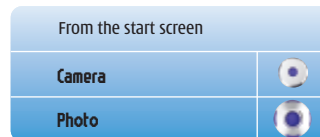
From the start screen
- Press **Camera**
- Press **Photo**

🔽
- Point the camera at your subject
- Press ◉ to take photo

To set a picture / image as a wallpaper:
- Press ◉
- Scroll to 🖼 and press ◉
- Scroll to your preferred picture and press ◉
- Press ••••
- Scroll to **Set as Wallpaper** and press ◉

Viewing and deleting a photo:
- Press ◉
- Scroll to 🖼 and press ◉
- Scroll to your preferred picture
- Press ••••
- Scroll to **Delete** and press ◉
- Press **Yes**

Note: To switch the camera view between back and front, press •••• and at **Switch Camera** press ◉

Making a video, playing or deleting a video clip

You can send video clips of up to 11 seconds to other **3** customers. To use your camera's light, press ⬚ and select **Camera light**.

✋

From the start screen	
Camera	🔵

🧠

From the start screen
- Press **Camera**
- Point the camera at your subject – your handset's screen acts as the viewfinder

🔽
- Press 🔵 to start – you will hear a start sound
- Press 🔵 right to zoom
- Press 🔵 to stop or allow it to run to 11 seconds
- Press **In** to look towards yourself and **Out** to look away from yourself

To play a video clip:
- Press 🔵
- At 📷 press 🔵
- At **My video** press 🔵
- Scroll to your preferred clip and press 🔵

To delete a video:
- Scroll to your preferred clip and press ⬚
- Scroll to **Delete** and press 🔵
- Press **Yes**

Note: To switch the camera view between back and front, press ⬚ and at **Switch Camera** press 🔵

Play an audio clip

If you have songs stored on your handset or memory card, you can use your handset as an MP3 player and listen to the songs.

✋

🔵 **Play music**	🎵	🔵
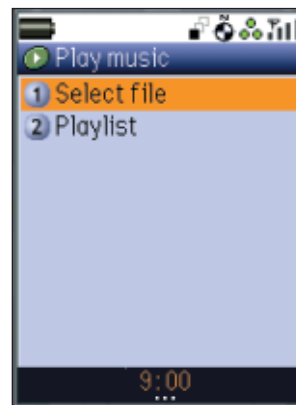
🧠
- Press 🔵
- Scroll to 🎵 and press 🔵

🔽
- At **Select file** press 🔵
- Press **Card**
- Scroll to your preferred clip and press 🔵

Today on 3.

Here's where the real fun starts – behind the Triangle key. One press takes you to 3's huge line-up of communication, information and entertainment services.

Today on 3 starts you off with an overview of all the latest on 3. Where you go from there is up to you.

6

Using Today on 3

The key to 3 Services is the Triangle key on your handset. It unlocks a world of entertainment and information that offers the thrill of Premiership goals, Atari games and MTV videos, plus the power of maps, directories and breaking news. And much more. Read on.

Watch the hottest music videos, interviews and best bits of MTV, or catch Pete Tong's Fast Trax for the latest from the dance scene.

Play great games.

Watch Barclaycard Premiership and UEFA Champions League video match highlights, plus keep up to date with the latest news from a range of other sports.

Use loads of other useful services, like news and weather, quick maps and video messaging.

There's something funny going on.

One press of ⬤ and you're straight into Today on 3 – the fastest way to find exactly what's new in the world of **3**.

Today on **3** brings you the pick of the day's video, audio and text stories on one revolving screen. With a few clicks, you're straight into the story.

In the morning, you get the latest news, sports and entertainment stories.

Later in the day, dip in and find everything from MTV news and tomorrow's weather to the latest mobile games and ringtunes.

And you're one click away from the full menu of **3**'s great services.

The 🛈 at the top of the Today on **3** screen gives you access to Search, Help and Close menus.

Getting to know the Services screen

You can also select ⬚Services⬚ at the top of the Today on **3** screen, where you'll find colourful icons like those below.
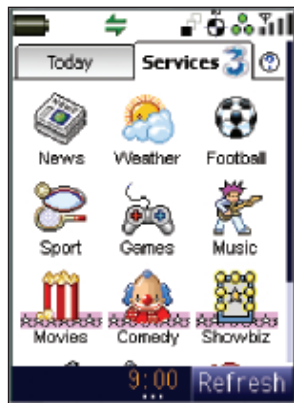
Each icon represents a **3** service you can select. You can scroll through the Services screen by pressing the Navigation key down. When you are within a service, you can move between pages by pressing left and right on the Navigation key.

When you reach the bottom left icon of the handset's Services screen, the next three icons will appear. This is repeated until all remaining icons have been displayed.

The ⬇ at the top of the screen allows you to reorder, remove or add services. You can personalise your Services screen by moving your favourite and most-often used services to the top.

There are two ways to download and play clips:

Quickplay is a faster way of watching videos. The video won't be stored on your handset. This is available on some **3** services, eg News and Top Shelf.

Save & Play content is downloaded and stored on your handset.

To return to the 'Today on 3' screen from any browser page, press 🔘 .

Today on 3

Today on **3** is the first screen you will see after pressing 🔘. It brings you the pick of the day's video, audio and text stories. The content is updated throughout the day, seven days a week.

✋

👁

🧠
- Press ◀
❤
- Scroll to your preferred service home page
eg ⬚Football⬚ and press (🔘)
This will take you to the ⬚Football⬚ home page.
Or
- Scroll down to the story image / headline and press (🔘)
This will take you to the story.

To select the Services screen:
- Scroll to ⬚Services⬚ and press (🔘)
- Scroll to your preferred service icon, eg 👤

To select Search / Help icon:
- Scroll to ❓ and press (🔘)
- Scroll to **Search / Help** and press (🔘)

To return to Today on 3 from any page:
- Press ◀

The service icons

These service icons provide quick access to the best video clips and latest updates within a service.

Here are the **service icons** and a brief description of the services that lie behind them.

Football

Catch up on the latest Barclaycard Premiership and UEFA Champions League action in 'Video Action'. See selected goals, highlights and previews. Get live score updates minutes after the ball hits the back of the net.

Take a trip down memory lane and search through video clips of classic Barclaycard Premiership action. Relive those golden moments (some of which you might want to forget) from Barclaycard Premiership history updated weekly.

Weather

Watch and listen to the national forecast every day and find out whether the brolly or sunblock is required.

Comedy

There's something to suit every taste here.

The best stand-up comedy from Jongleurs.

Original and quirky mobile animations, exclusive to **3**.

Angry Kid – once seen, never forgotten.

Iconic moments from classic comedy that you'll want to relive over and over again.

Music

Keep up with the kings and queens of pop, rock and R'n'B.

Bringing you all the latest videos and reviews. Let MTV entertain you.

Catch Pete Tong's Fast Trax for the latest from the dance scene.

Showbiz

Keep up with who's who in the land of A-list celebrities. Celebrity interviews supplied by FHM will give you plenty to talk about.

Movies

Box office chart – excerpts from the top ten movies of the week, updated weekly.

New releases and Pick of the week – the best movies of the week.

The service icons

The key to **3** services.

News

Keep up to date with the breaking stories from Reuters, ITN and 2dayuk. Watch ITN Headlines updated regularly throughout the day.

In-depth coverage of the day's biggest event in 'Special Report', updated once a day.

Round-up of the highs and lows from the City every morning in 'Business News' (only available Monday to Friday).

Plus, look up past features in the news archive; amuse yourself with the quirkiest stories from around the world; and get the Lotto results straight after the draw.

Sport

Keep your eye on the latest sports events brought to you by ITN, TEAMtalk and Allsports. Features include video and text news bulletins with links to Cricket, Rugby Union, Rugby League, Tennis, Golf, F1, Horse Racing, Boxing, Athletics, Snooker etc.

Extras

Stand out from the crowd. Transform your handset with original ringtunes and imaginative screen wallpaper designs.

Games

Seriously good gaming. Download and play to test your mind and reflexes with everything from fast-paced shoot-'em-ups to retro action and classic word brainteasers.

Horoscopes

Want to see what your future holds? Find out with weekly and monthly horoscopes from celebrity astrologer Claire Petulengro. Claire combines ancient Romany wisdom with a dynamic and modern approach to astrology, so make sure you don't miss her predictions for the days ahead.

The service icons

The key to **3** services.
(continued from previous page)

Find

Business Finder

With around 2 million British businesses in the **3** Business Finder, you're sure to find what you're looking for. Search by name or business type, and get the address and telephone details. You can even get a map and directions.

My Nearest

Find what you want, when you want it. Whether it's the nearest bank, pub or restaurant, results arrive as an easy to read colour map. You can also get the address, and telephone number if you need to call.

Quick Map

Unfamiliar surroundings? **3** will help you find your place. Call up a Quick Map of your current or any other location in Britain, then zoom in or out for more details.

A to B

Find out how to get from A to anywhere within easy walking distance. Enter the 'from' and 'to' addresses and get a full pedestrian map with directions or a detailed route plan, using language and landmarks you're familiar with.

Finance

Keep track of the latest market movements for informed financial decisions, check share prices and review UK indices. Use the portfolio tool to track your shares and, hopefully, calculate your profits.

Mail

As long as your mates have got suitable handsets or email access, you can send mail containing any combination of photos, audio, short video clips and text.

Message Maker

Have more fun with your messages with these exclusive cartoons and slideshows. Send special greetings and jokes for any occasion or just to say 'Hello'.

Top Shelf

Slideshows and videos from Playboy, Mayfair, Escort, MenOnly, Club International and Mens World. Top Shelf is only available to customers over the age of 18 and a PIN number is required.

Alerts

If it's important to you – get an alert. From knowing when your team scores to whether you've just won the lottery.

Travel

3 has teamed up with Lastminute.com to bring you a booking service for flights, hotels and holidays. You can also reserve restaurant seats, book entertainment tickets or buy unusual gifts – what are you waiting for?

Many services are updated regularly. Check out our timetable on **three.co.uk** for more information.

Note: Some of these services may not be available in the voice & picture service area.

For details, see the 'Little book of stuff'.

Using the quick links icons

All links for **Movies**, **Music**, **Showbiz** and **Weather** can be accessed in a similar way. This example shows how to access **Comedy**.

- Press (icon)
- At (Services) press (icon)
- Scroll to (icon) and press (icon)
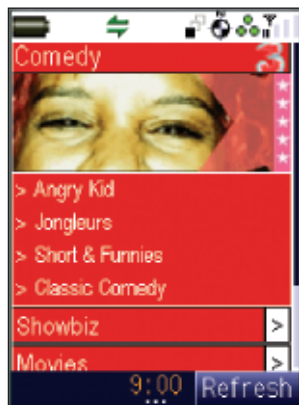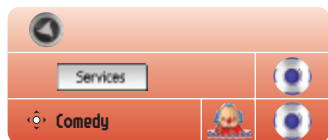
- Scroll to your preferred category and press (icon)
- Select your preferred video clip and press (icon)

To view the clip without downloading:
- At **Quickplay** press (icon)

To save the clip and watch:
- Scroll to **Save & play** and press (icon)
- Press **Yes** to watch the downloaded news clip

To access the video clip again:
- Press (icon)
- Scroll to **Multimedia Centre** and press (icon)
- Scroll to **Play video** and press (icon)
- At **Select file** press (icon)
- Scroll to the clip you want to view and press (icon)

Accessing the football services

Enter into a world of football services, including news, match reports, live scores and video clips. Exclusive FA Premier League content and UEFA Champions League goal action.

- Press (icon)
- At (Services) press (icon)
- Scroll to (icon) and press (icon)
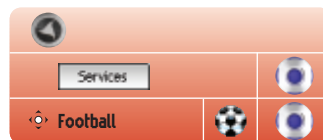
Choosing goal alerts for a team means that you will receive alerts for all goals, half-time and full-time scores for league games that your chosen team plays in.

You can also keep up to date with the latest news of your favourite football club with our news alerts service. Only available for Premier League, English Division 1, Rangers, and Celtic.

You can choose to receive the following video alerts for Premier League teams for the 2003 / 2004 season.

- Goals scored in the Pay-Per-View match in which your team is playing.
- Half-time highlights from the Pay-Per-View match in which your team is playing.
- Full-time highlights from all Premier League matches in which your team is playing.

The Pay-Per-View matches are those matches that are shown live on satellite or cable television for which subscribers must pay an additional fee to watch.

How to set Goal Alerts for your football team

To alert you to goals, half-time and full-time results, including Premier League video action alerts for the 2003 / 2004 season. This feature is only available after you have set up your alerts.
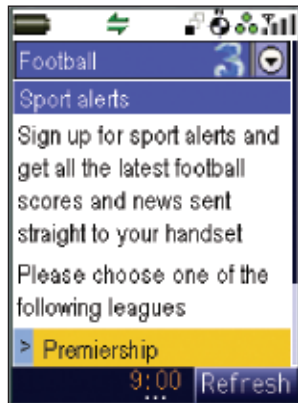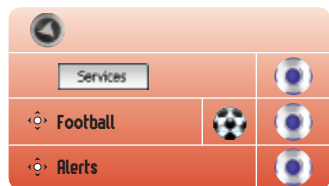
- Press ◄
- At `Services` press ( )
- Scroll to ⚽ and press ( )
- Scroll to **Alerts** and press ( )

- Scroll to your preferred league or division and press ( )
- Scroll to your preferred team check box and press ( )
- Scroll to your preferred alert type and press ( )
- Scroll to **Continue** and press ( )

Your handset will display **You have successfully chosen Football Goal alerts service**.

- Scroll to **Done** and press ( ) to confirm your alert

Downloading and storing a goal from an alert

If you set up an alert for your favourite Premier League team, **3** will send you a text message containing a link to the latest video, to keep you right up to date with the action.
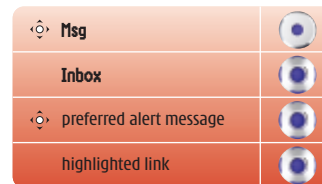
- Press **Msg**
- At **Inbox** press ( )
- Scroll to your preferred alert message
- At the highlighted link press ( )
  Your handset will display the latest scores.
- At the highlighted score link press ( )
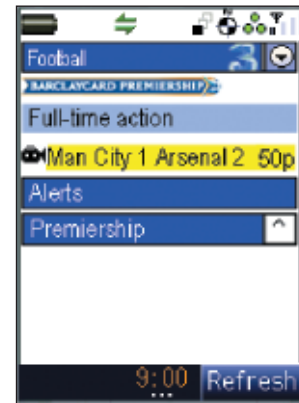
To view the goal clip without downloading:
- At **Quickplay** press ( )

To save the goal clip and watch:
- Scroll to **Save & play** and press ( )
- Press **Yes** to watch the downloaded clip

Note: You can only receive video goals for Premier League clubs.

Extras – ringtunes

Personalise your handset from our range of polyphonic ringtunes.

✋

◄		●
◌ Extras	✆ʰ	●
◌ Ringtunes		●

👁‍🗨

🧠
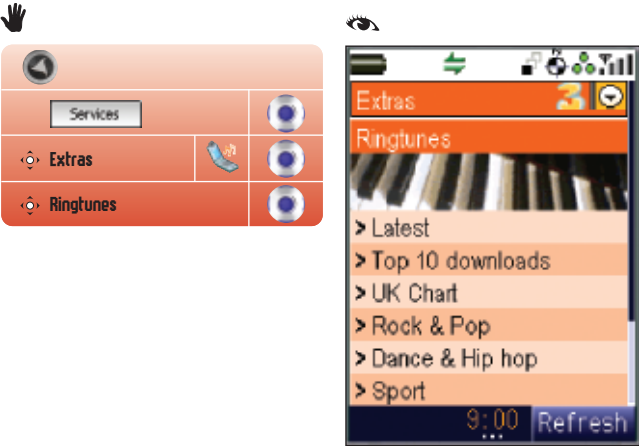
- Press ◄
- At ⬜Services press ●
- Scroll to ✆ and press ●
- Scroll to **Ringtunes** and press ●
∨
- Scroll to your preferred style of ringtune and press ● to see the list of available ringtunes
- Scroll to your preferred ringtune and press ●
- Scroll to **Sample ringtune** and press ●
- Scroll to **Hear sample** and press ●
- Press **Quit**
- Press ● (text) **<--- query?**

- Scroll to **Buy ringtune** and press ●
- Press **Yes / No** to play the ringtune ●

Note: To set the downloaded ringtune, see page 3.7.

Finding a game

Download a game to your handset, from fast-paced shoot-'em-ups to retro action and classic brainteasers.

✋

◄		●
◌ Games	🎮	●

👁‍🗨

🧠
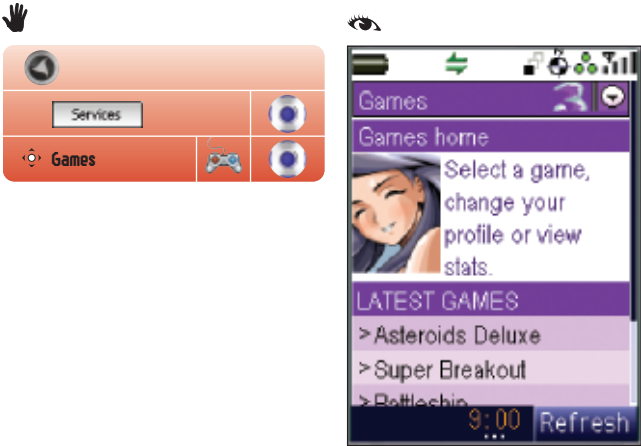
- Press ◄
- At ⬜Services press ●
- Scroll to 🎮 and press ●
∨
- Scroll to your preferred game and press ●
  Your handset will display a brief description of the game.

- Scroll to **Select Download** and press ●

To play the game, see page 6.15.

Each game has specific information about what constitutes a single play of that game. Check the Game information page for your game.

Note: If you receive an incoming call, message, or alert during gaming, your game automatically pauses and can then be continued after your call / message / alert.

Playing a game

Play a game you have already downloaded.

- Scroll to [icon] and press [button]
- Scroll to your preferred game and press [button]
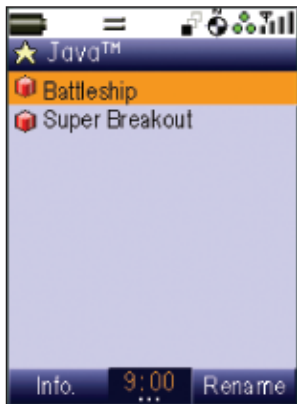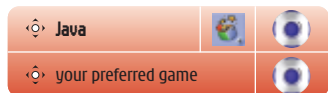
- At the selected game press [button]
- Your game will automatically play

Note: If you receive an incoming call, message, or alert during gaming, your game automatically pauses and can then be continued after your call / message / alert.

Setting your favourite locations

We recommend that you set your favourite locations upfront. This will save you from having to enter them each time you use the service. So whenever you use Quick Map, Find or A to B, your favourite locations will appear in a drop down menu.
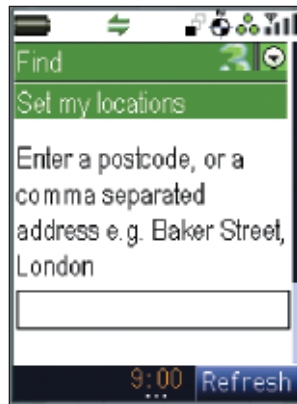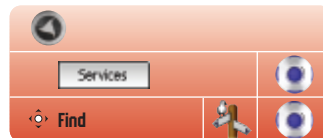
- Press [button]
- At [Services] press [button]
- Scroll to [icon] and press [button]
- At **Set my locations** press [button]
- Scroll to **Add location** and press [button]
- At the query box press [button]
- Enter your preferred postcode or address. Ensure that each line of the address is comma separated, eg Baker Street, London, and press **OK**
- Scroll to **Add** and press [button]

- Scroll to the address you entered and press [button]
- Scroll to **Rename** and press [button]
- Scroll to the query box and press [button]
- Enter the name for the preferred location, eg **home**, and press [button]
- Scroll to **Done** and press [button]
- Scroll to **Done** below **About my locations** and press [button]

Note: A maximum of 5 favourite locations can be stored.

Using Quick Map

An easy way to access an area map of your choice.
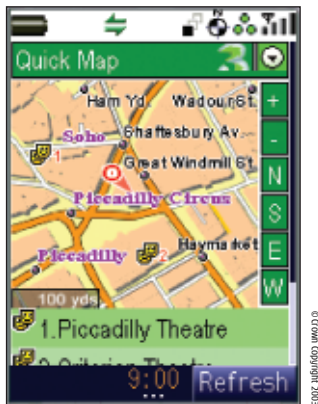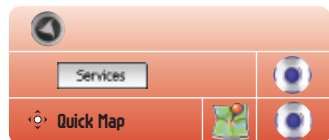
© Crown Copyright 2003

- Press ◀
- At Services press ◉
- Scroll to 🗺 and press ◉

You have two options to select a location:

Option 1

- Scroll to **My locations** and press ◉
- Scroll to your preferred location and press ◉

Option 2

- Scroll to the query box and press ◉
- Enter your preferred postcode or address. Ensure that each line of the address is comma separated, eg Baker Street, London, and press ◉
- Scroll to **Find** and press ◉

+	−	Zoom in and out
N	S	Pan up and down
E	W	Pan right and left

A map showing the area you have selected will be displayed and your zoom out icon will be highlighted.

Using A to B

Get directions to where you want to go, from where you are now or from another location.
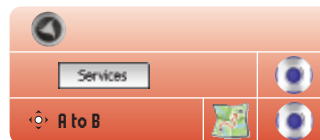
- Press ◀
- At Services press ◉
- Scroll to 🗺 and press ◉

Set point A: You have two options to set your desired start location:

Option 1

- Scroll to **My locations** and press ◉
- Scroll to your preferred location and press ◉

Option 2

- Scroll to the query box and press ◉
- Enter your preferred postcode or address. Ensure that each line of the address is comma separated, eg Baker Street, London, and press ◉

This instruction follows on from setting point A. You are now required to set point B.

Option 1

- Scroll to **My locations** and press ◉
- Scroll to your preferred location and press ◉

Option 2

- Scroll to the query box and press ◉
- Enter your preferred postcode or address. Ensure that each line of the address is comma separated, eg Baker Street, London, and press ◉
- Scroll to **By foot** and press ◉

Using My Nearest

Find a bank, restaurant, florist, or whatever you need, wherever you are. This example shows how to find your nearest florist.

✋

© Crown Copyright 2003

🧠
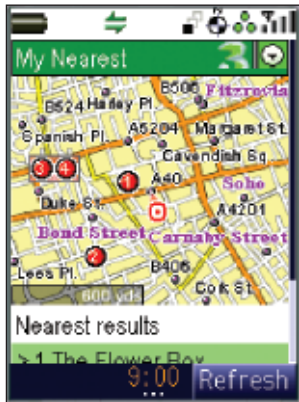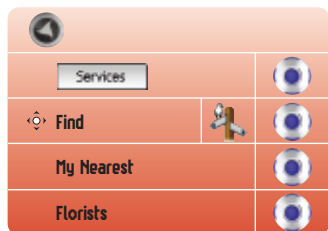
- Press ◁
- At `Services` press (●)
- Scroll to 🔧 and press (●)
- Scroll to **My Nearest** and press (●)
- Scroll to **Florists** and press (●)

🔽

You have two options to select a location:

Option 1
- At **My locations** press (●)
- Scroll to your preferred location and press (●)

Option 2
- Scroll to the query box and press (●)
- Enter your preferred postcode or address. Ensure that each line of the address is comma separated, eg Baker Street, London, and press (●)
- Scroll to **Find** and press (●)

A map showing the area you have selected will be displayed and your zoom out icon will be highlighted.

Viewing the latest news

Keep up to date with news as it breaks.

✋

🧠

- Press ◁
- At `Services` press (●)
- Scroll to 📰 and press (●)

🔽
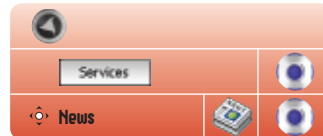
- Scroll to your preferred news clip and press (●)

To view the news clip without downloading:
- At **Quickplay** press (●)

To save the news clip and watch:
- Scroll to **Save & Play** and press (●)
- Press **Yes** to watch the downloaded news clip

To view more news:
- Scroll to **World** / **National** / **Regional** / **Oddly Enough** and press (●)

To set up a Lotto alert:
- Scroll to **Lotto results** and press (●)
- Scroll to **Lotto alert** and press (●)
- Scroll to **Set this alert** and press (●)
- Scroll to **OK** and press (●)

Setting up a financial portfolio

Keep track of your stocks and shares.
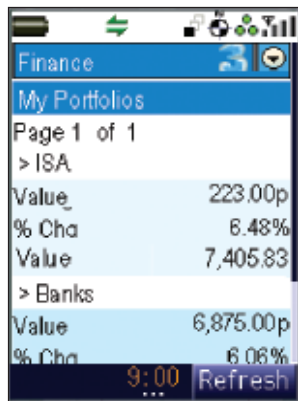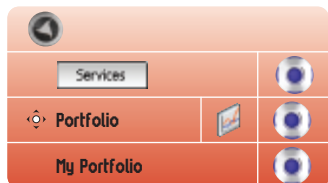
- Press ◀
- At [Services] press ◉
- Scroll to 📄 and press ◉
- At **My Portfolio** press ◉

- Your handset will display **You currently have no Portfolio, would you like to set one up?**
- Scroll to **Proceed** and press ◉
- At the query box press ◉
- Enter the name of your portfolio
- Scroll to **Submit** and press ◉
- Scroll to **My Portfolios** and press ◉
- At **Your portfolio name** press ◉ to add shares, rename, or delete a portfolio

With 3, as well as sending a text, you can send a multimedia message by attaching video clips and images, as well as audio.

Plus, our Mail service means you get all your voicemail, email and faxmail conveniently stored in one place.

Messaging.
7

Setting up your Voicemail

Choose your PIN and record greetings by calling in from your handset. You can access your mail from any phone by calling 07782 333123 or +447782 333123 when calling from abroad, and entering your **3** phone number eg (07782 XXXXXX) and your new 4-digit PIN.

From the start screen	
(123)	
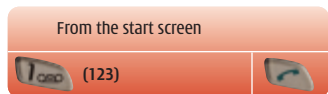
From the start screen

• Enter **123**

• Press to make the call

Once connected to 3, follow the voice prompt and:

• Choose a new 4-digit PIN and press

• Confirm your new PIN and press

You will then be asked to record your name. Your recorded name will be used to identify messages you send to other **3** subscribers.

• Say your name clearly and press

You will then be asked to record a personal greeting that callers will hear when they reach your mailbox.

• Say your greeting clearly and press

• Press to finish the call

To listen to your voicemail:

• Enter **123**

• Press to make the call

• Press to finish the call

Creating and sending a text message

From the start screen	
Msg	
New	
Text message	
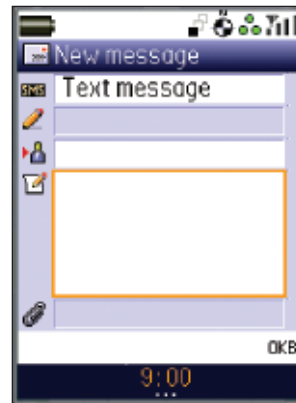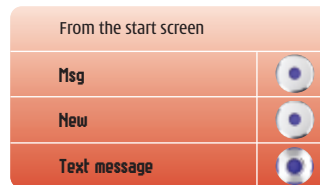
From the start screen

• Press **Msg**

• Press **New**

• At **Text message** press

• Enter message and press

• Scroll to and enter the contact details

• Press

or

• Scroll to and press **Find**

• Scroll to the preferred contact and press

• Press **Use**

• Press **Send**

Note: To add more than one contact for the text message, repeat **Find** and **Use** again.

Setting up your username

To use **3**'s email service, you'll first need to choose a username.

🤚

🔵 **Mail** 📧 🔵

👁️

Mail
Configuration
Before using Mail you
need to set up a
Username eg 'johnsmith'.
Once it is accepted, your
email address will be
username@3mail.com –
eg 'johnsmith@smith.com
Enter username
9:00 Refresh

🧠
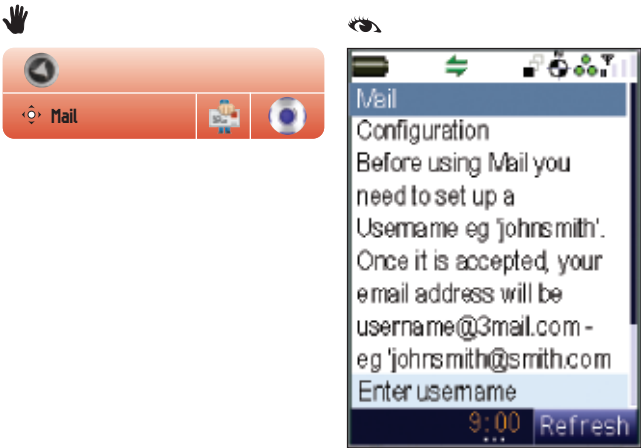
- Press ⚫
- Scroll to 🏠 and press ⚫

- Scroll to **Enter Username** and select a username, eg johnsmith

If the username has already been taken, enter another one. Try adding a number to your username.

Once your username, eg johnsmith, is accepted, your email address will be johnsmith@3mail.com

- Scroll to **Done** and press ⚫
- At **Yes** press ⚫

Note: We recommend you choose your username carefully as it is an important element of your Mail service.

Setting up your email profile

Once you have chosen a username, you need to set up email settings on your handset. After this you can start sending and receiving emails on your handset.

🤚

From the start screen

Msg

🔵 **Settings** 🔵

👁️

Settings
① General +
② Text messages +
③ Video messages +
④ Email +
⑤ Network defaults
⑥ Reset settings
9:00

🧠
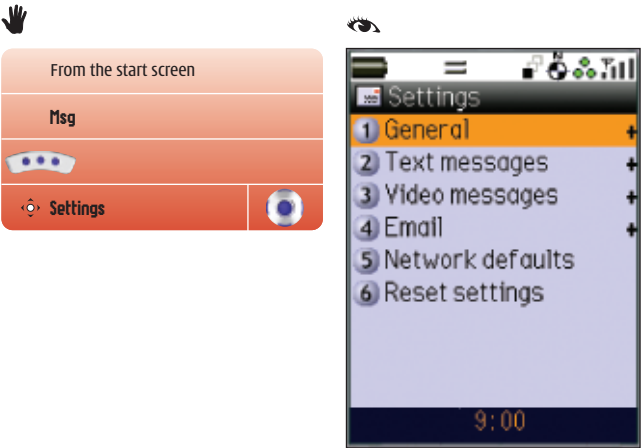
From the start screen

- Press **Msg**
- Press ••••
- Scroll to **Settings** and press ⚫
🔽
- Scroll to **Email** and press ⚫
- At **Email server one** press ⚫

To create and receive mail on your handset Email application, you must enter your username, password and return address.

Mandatory information - requiring your set up

Setting	Description
Name	Enter your **3** phone number in international format without plus (+), eg 447782XXX XXX.
Password	Enter your 4-digit PIN as setting up your voicemail.
Email address	Enter your full email address – eg johnsmith@3mail.com (same as your username)

Note: When entering user ID and password, ensure that you have selected **123** mode. Press **Mode**.

Addressing a message using Contacts

This is a shortcut for sending a text, video or multimedia message.

✋

From the start screen	
� (down)	
🔲 ABC (first letter of contact)	
� (preferred contact)	
Msg	🔘

👁️

🧠
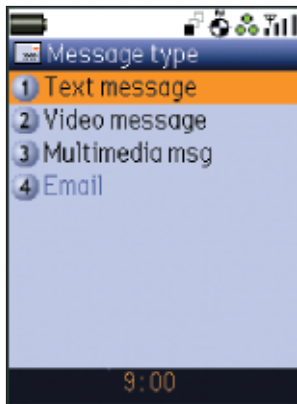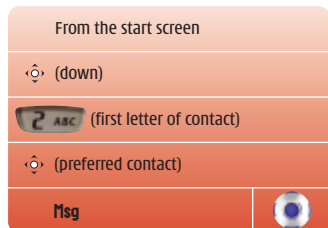
From the start screen
- Scroll down to your Contacts list
- Enter the first letter of your contact
- Scroll to your preferred contact and press **Msg**

🔻

To send a text message:
- At **Text message** press (🔘)
- Enter message and press (🔘)
- Press **Send**

To send a video message:
- Scroll to **Video message** and press (🔘)
- Scroll to 📄 and press (🔘)
- At **Video files** press (🔘)

- At **My videos** press (🔘)
- Scroll to your preferred video clip and press (🔘)
- Press **OK** and then press **Send**

To send a multimedia message:
- Scroll to **Multimedia msg** press (🔘)
- Enter the text of your message and press (🔘)
- Press ⌨ to insert images, audio or video
- At **Insert Item** press (🔘)
- Scroll to **Image** / **Music** / **Sound** / **Video** press (🔘)
- Open the media folder
- Scroll to your preferred media file and press (🔘)
- Press **OK** and then press **Send**

Capturing and sending a photo or video clip as a multimedia message

You can record up to 11 seconds of video.

✋

From the start screen	
Camera	🔘
Photo	🔘

👁️

🧠

From the start screen
- Press **Camera**

Point the camera at your subject – your handset's screen acts as the viewfinder. (If you want to take a photo, press **Photo**.)

🔻

- Press (🔘) (left) to zoom

To capture a video:
- Press (🔘) (press (🔘) to stop or allow it to run to 11 seconds)
- Press **Send**
- Scroll to **Video msg** and press (🔘)

- Scroll to 📇 enter the contact details and press (🔘)

or

- Scroll to 📇 and press **Find**
- Scroll to your preferred contact and press (🔘)
- Press **Use**
- Press **OK**
- Press **Send**

Note: To add more than one contact for the multimedia message, repeat **Find** and **Use** again.

Creating and sending a multimedia message

You can send text, photos and audio clips as a multimedia message.

✋

From the start screen	
Msg	🔵
New	🔵
🔅 **Multimedia msg**	🔵

👁

🧠
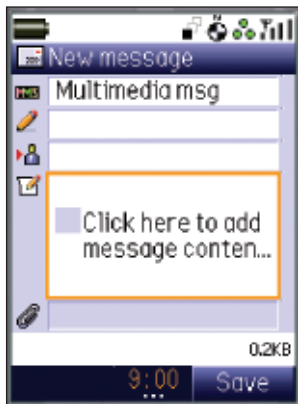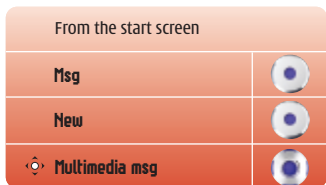
From the start screen

- Press **Msg**
- Press **New**
- Scroll to **Multimedia msg** press 🔵

🔽

- Enter text of message and press 🔵
- Press ▭▭▭ to insert images, audio or video
- At **Insert item** press 🔵
- Scroll to **Image** / **Music** / **Sound** / **Video** press 🔵
- Open the media folder
- Scroll to your preferred media file and press 🔵

- Press **OK**
- Scroll to 📇 and press **Find**
- Scroll to your preferred contact and press 🔵
- Press **Use**
- Press **OK**
- Press **Send**

Note: To add more than one contact for the multimedia message, repeat **Find** and **Use** again.

Browsing into Mail

From the **3** browser, you can also view emails and headers of voicemails and faxmails. You can also create new emails to send.

✋

◀		
🔅 **Mail**	📇	🔵

👁

🧠
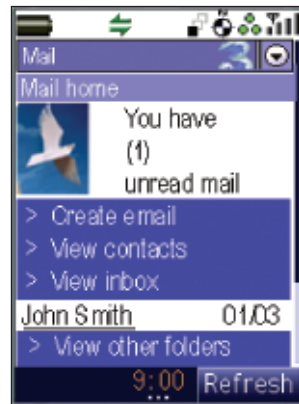
- Press ◀
- Scroll to 📇 and press 🔵

From the browser you can:
- Create and send email messages
- View email, voicemail and faxmail in your inbox
- View sent, draft and trash folders
- Create and manage personal folders
- View, add and manage Contacts
- Print mail to any fax machine

Setting up your POP3 Email account

You can use your handset to collect emails stored in your other email accounts once you have completed the configuration to access them.
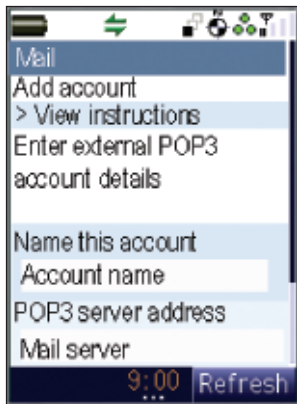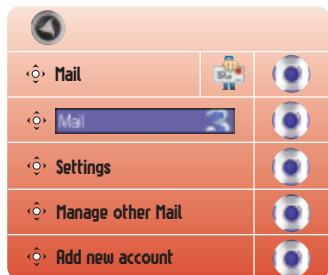
- Press ◀
- Scroll to 📇 and press (●)
- Scroll to Mail and press (●)
- Scroll to **Settings** and press (●)
- Scroll to **Manage other Mail** and press (●)
- Scroll to **Add New Account** and press (●)

Enter details of the other email accounts as required (information is provided by your email / internet service provider). Once you have set up details of your other accounts, you can collect mail from these accounts by selecting **Check for new mail** from the Mail home page.

Creating and sending emails – direct

Using the email application on your handset.
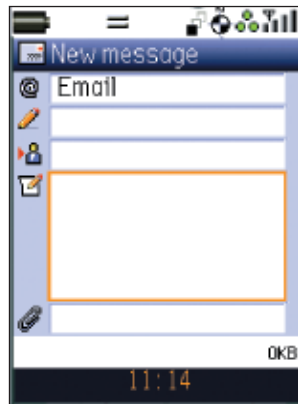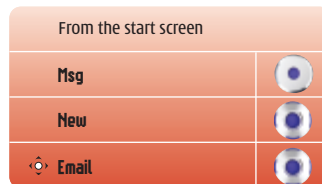
From the start screen
- Press **Msg**
- Press **New**
- Scroll to **Email** and press (●)

- Write your message and press (●)
- Scroll to 📇 and enter the email address
- Press (●)

or

- Press **Find**
- Scroll to your preferred contact with email address and press (●)
- Scroll to the email address and press **Use**
- Press **OK**
- Press **Send**
- Press **Yes**

Accessing your handset email inbox

From the start screen	
Msg	
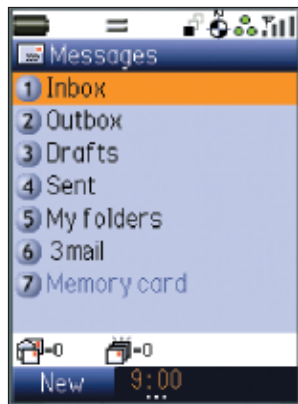
From the start screen

• Press **Msg**

• Scroll to **3mail** and press

• Scroll to your **INBOX** and press

• Scroll to your preferred email and press

To reply to the email:

• Press **Reply**

To download an attachment:

• Press **Attach.**

• Scroll to your preferred attachment and press

To save an attachment:

• Press **Save**

Going to the dentist? Got a hot date? Use your handset's Calendar feature to remind you of your appointments.

Another big plus of your NEC e616V is that you can connect it to a Bluetooth™ headset and have the freedom to make and receive calls handsfree and wire-free.

You can also connect to a computer to transfer your Contacts and Calendar information to your PC, so they'll be safe should your handset ever be lost or stolen.

Appointments and synchronisation.

8

Storing an appointment in the Calendar and setting the alarm

The Calendar lets you schedule and organise events such as appointments and meetings, and you can review your schedule of appointments by the week or by the day.

🤚

⬡ **Toolbox**	🖼	🔵
Calendar		🔵

or (MENU ...9...1...)

👁

🧠

- Press 📱
- Scroll to 🖼 and press 🔵
- At **Calendar** press 🔵

🔽

- Press **New**
- At **Appointment** press 🔵
- At **Contents**, enter the details of your appointment
- Press 🔵
- Scroll to each relevant field to enter the appropriate details and press 🔵
- Press **OK**

Deleting an appointment from your Calendar:

- At **Calendar** press 🔵
- Press ◀ and ▶ to move to your preferred month
- Scroll to your preferred appointment date and press 🔵
- Press **Delete**
- Press **Yes**

How to set an alarm

You can use your handset as an alarm clock.

🤚

⬡ **Toolbox**	🖼	🔵
Alarm clock		🔵

or (MENU ...9...3...)

👁

🧠
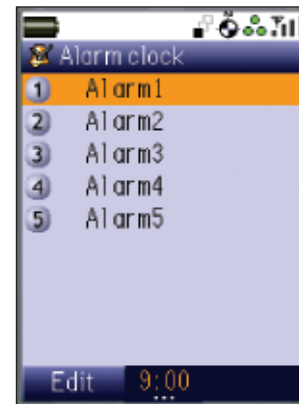
- Press 📱
- Scroll to 🖼 and press 🔵
- Scroll to **Alarm clock** and press 🔵

🔽

- At **Alarm 1** press **Edit**
- Edit the alarm time
- Scroll to each relevant field to enter the appropriate details and press 🔵
- Press **OK**

To cancel the alarm once you have set it:

- Press **Off**

To turn the alarm off when it is going off:

- Press **Turn off**
- Press **OK**

Connecting and activating a Bluetooth headset

Before placing calls with your Bluetooth headset, you must first set up the headset to work with your handset. Once you do this, your handset will remember the headset's ID. See your Bluetooth headset user guide for details.

✋

- Press 〔MENU〕
- Scroll to 🔵 and press 〔⬤〕
- At **Bluetooth** press 〔⬤〕

🔽
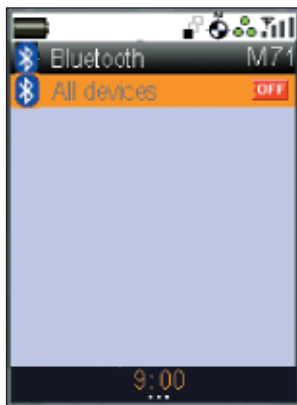
- At **All devices** press 〔•••〕
- Scroll to **Search** and press 〔⬤〕

You'll also need to set up your handset with the Bluetooth headset – see your Bluetooth headset user guide for details. In most cases, you'll need to press and hold the Multifunction Button (MFB) until the indicator lights up – then release it.

- Select your Bluetooth headset's name and press 〔⬤〕
- Enter device passkey, eg 0000
- Press 〔⬤〕 twice

To activate Bluetooth:
- Press 〔MENU〕
- Scroll to 🔵 and press 〔⬤〕
- At **Bluetooth** press 〔⬤〕
- At **All devices** press 〔⬤〕
- Select your Bluetooth headset name and press 〔⬤〕

Transferring files

The NEC e616V PC File Transfer software (you'll find this on the CD that comes with your handset), enables you to transfer personal content such as Contacts and Calendar appointments between your handset and PC / laptop.

Important note on restrictions on file transfer

- You may transfer personal content that you have created, such as Contacts and Calendar appointments, as well as photos and videos you have taken.
- You may only transfer content appearing on **3** services if **3** advise this is allowed.
- Other content such as music and football are copyright protected. You are not permitted to transfer this content without the owner's consent. Illegal transfer of content without this consent will breach the terms of your **3** agreement.

PC synchronisation

The NEC e616V PC File Transfer and synchronisation software on the CD-ROM that comes with your handset allows you to access your personal information from both your PC and handset, as well as providing a backup of your personal files.

System requirements

Item	Requirements
Operating System (OS)	Windows® 98 Second Edition, Windows 2000 Professional or Windows XP Home Edition / Professional.
CPU	Pentium® II 233MHz or more (or compatible CPU).
Memory	128MB (256MB or more recommended).
Monitor	800 x 600 pixels, high colour (16 bit or more recommended).
Other hardware	USB port and CD-ROM drive required.

Hard disk space	
WP-TCP setting software	5MB or more.
NEC e616V PC File Transfer software	7MB or more.

Microsoft®, MS, and Windows® are either registered trademarks or trademarks of Microsoft Corporation in the United States and / or other countries. Windows 2000 Professional is an abbreviation for Microsoft® Windows® 2000 Professional operating system. Windows XP Home Edition / Professional is an abbreviation for Microsoft® Windows® XP Home Edition / Professional.

The 'Tools & Utilities' CD-ROM enclosed in your handset box contains the following:

- USB driver – enables you to connect your handset to your PC using a USB cable. This driver will automatically install when you connect the handset to the PC for the first time.
- NEC e616V PC File Transfer software – enables you to transfer files between your handset and a PC via a USB cable.
- Intellisync for NEC e616V software – allows you to synchronise the Calendar, Contacts and To do items between your handset and your PC.

Installing PC File Transfer software

The NEC e616V PC File Transfer software must be installed to enable files to be transferred between your handset and a PC / laptop.

How to install the NEC e616V PC File Transfer software

1. Start Windows®. Ensure other applications on your PC are closed and that your handset is not connected to your PC.

2. Place the NEC e616V 'Tools and Utilities' CD-ROM into the CD-ROM drive.

3. The installation should automatically begin. If not, carry out the following steps:
   - Click **My Computer**
   - Click **NEC e616V Anglo-Italy**
   - Choose the correct flag to select your language
   - Click **e616V PC File Transfer**
   - Choose **Click to install the e616V PC File Transfer software**
   - The Install Wizard starts with the message 'Welcome to the Install Wizard for e616V PC File Transfer'

- Follow the on-screen instructions until the installation is complete

- Click **Quit**

You may need to restart your PC to complete the installation.

Uninstalling the NEC e616V PC File Transfer software

Should you wish to uninstall the NEC e616V PC File Transfer software for any reason, do the following:

1. Open **Control Panel**.

2. Double-click the '**Add / Remove Programs**' icon.

3. Delete NEC e616V PC File Transfer from the list.

Connecting your handset to your PC

You will only need to install these drivers once.

1. Connect the handset to the PC using the USB cable provided.

2. Your PC will detect the new hardware and the Windows® Hardware Wizard will automatically start.

3. Click **Next** to continue.

4. When prompted for the location of the driver, make sure the CD-ROM option is selected. When the relevant driver is found, click **Next** to continue until completed.

   This process will repeat until the following have been fully installed:
   - NEC e616V USB controller
   - NEC e616V USB Modem
   - NEC e616V USB Obex Port
   - NEC e616V USB Command Port

Transferring files from PC to handset

To transfer audio files from your PC to your handset, you will need to format the files to make them compatible with the software on your NEC e616V handset.

Please note that we do not supply the software enabling you to do this. You will need to obtain the appropriate rights to use such software if you wish to do so.

Use of such software must always be in accordance with our terms and conditions and in accordance with the software supplier's terms and conditions.

Starting the NEC e616V PC File Transfer software

1. Connect your NEC e616V handset to the PC using the USB cable.

2. Start the NEC e616V PC File Transfer software on your PC (eg, with the command **Start->Program>**) and the main NEC e616V PC File Transfer screen should appear.

3. Carry out the following instructions on your handset:
   - Press (icon)
   - Scroll to **External connection** and select
   - Scroll to **USB** and select
   - Scroll to **Handset memory** and select

   Transferring files which are already on your handset will result in duplication. Duplicate files will need to be manually deleted from the handset.

4. Select the type of file to be sent (video, image, audio, Contacts, Calendar, To do, voice or other files) from the main screen on your PC.
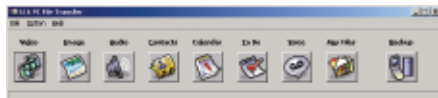
5. Select **Send** (**PC -> Handset**) and click **OK**.

6. Select the PC folder where the file is stored and carry out the following instructions on your PC:
   - Click **Add** to locate file
   - Select your preferred file(s)
   - Click **Open**
   - Click **Upload**
   - The file will be sent
   - Click **OK** when transfer is complete

Transferring files from handset to PC

Follow steps 1-3 from '**Transferring files from PC to handset**' on page 8.7 and then continue with the following:

4. Select the type of file to be received (Contacts, schedule, melody, video, audio, image or voice) from the main screen.

5. Click an icon or select the type of file to be received from the File menu. To select individual files, select **Receive selected file** (**Handset -> PC**) if available.

Note: When transferring videos or images, you must select the correct folder on the NEC e616V to transfer from. This can be either **Folder:VIDEO** for videos you have downloaded or **Folder:MY VIDEO** for videos that you have transferred in the past or created using the handset.

6. Choose a file receive option and click **OK**.

7. Select the PC folder to save the file:
   - To use the folder displayed on the **Select received folder** screen, click **OK**.
   - To change the folder, click **Select** and choose another folder and click **OK**.

8. When **Received** is displayed on your PC, the file download is complete. Click **OK** to continue.
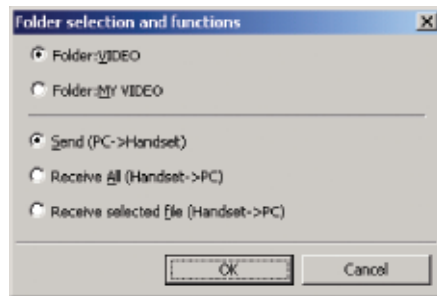
Installing Intellisync software

The Intellisync software must be installed to enable Contacts, Calendar and To do synchronisation between your handset and a PC / laptop.

**How to install
the NEC e616V
Intellisync software**

1. Start Windows®. Ensure other applications on your PC are closed and that your handset is not connected to your PC.

2. Place the NEC e616V **Tools and Utilities** CD-ROM into the CD-ROM drive.

3. The installation should automatically begin. If not, carry out the following steps:

   - Click **My Computer**
   - Click **NEC e616U Anglo-Italy**
   - Choose the correct flag to select your language
   - Click **Intellisync for NEC e616U**
   - Choose **Click to install the Intellisync for NEC e616U software**
   - The Install Wizard starts with the message 'Welcome to the Install Wizard for Intellisync Lite for NEC e616V'.

   - Follow the on-screen instructions until the installation is complete
   - Click **Quit**

4. Restart your PC to complete the installation.

Once you have restarted your PC, you will need to configure the software. Note that Intellisync Lite will only work with Microsoft Outlook for local synchronisation.

Installing Intellisync software

(continued from previous page)

To configure the PC with MS Outlook

From the Configuration screen, you can synchronise your Contacts, Calendar or To do list with MS Outlook.

To synchronise them all, just check the box **Use MS Outlook for all supported sections**.

To perform a synchronisation

1. Connect your NEC e616V handset to the PC using the USB cable.

2. The first time you synchronise, you must set up the synchronisation subject on the handset by doing the following:

   - Press [icon]
   - Scroll to **External connection** and select
   - Scroll to **Synchronisation** and select
   - For **Contacts**, use server 4
   - For **Calendar**, use server 5
   - For **To Do**, use server 6

   - Scroll to the required synchronisation task and press **Select**

   This will start the synchronisation. If any changes need to be made, a dialogue box will appear on the PC to ask you to confirm the changes. Press **Accept** to agree to these changes.
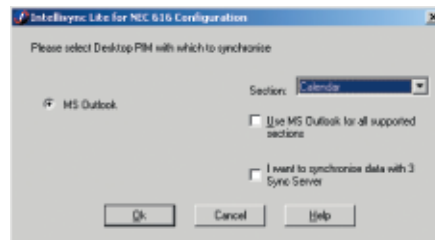
Now you've got your new handset, make sure you take precautions to prevent it from being used by someone else in case it's ever lost or stolen.

This section shows you how to lock the keypad and set an unlock code.

9
Security.

Setting the PIN code

Your PIN (Personal Identification Number) code protects the information stored on your SIM. We recommend that you change your PIN from the default to a new PIN.

✋

Settings
Security
Set codes
Activate PIN1

or (MENU ...8...5...2...1...)

👁

🧠
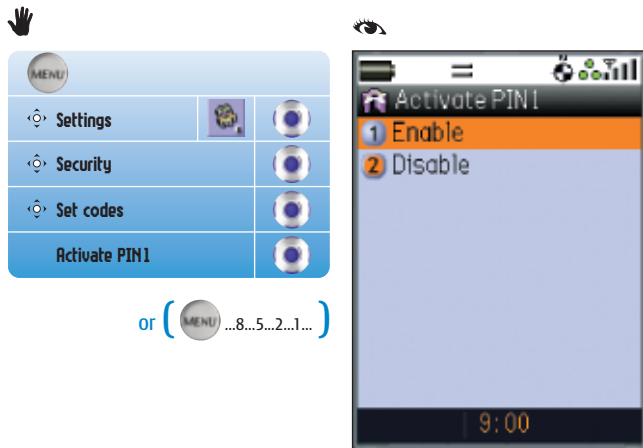
- Press
- Scroll to 🔲 and press
- Scroll to **Security** and press
- Scroll to **Set codes** and press
- At **Activate PIN1** press

- At **Enable** press
- Enter the default code (0000) and press **OK**
- Press

To change your PIN:
- Scroll to **New PIN1** and press
- Enter the default code (0000) and press **OK**
- Enter a new code
- Scroll to the next text box
- Re-enter the new code and press **OK**

Changing your handset Call Barring password

You can control the way your handset is used by restricting outgoing or incoming calls, including international numbers or calls while roaming.

✋

Settings
Supplementary
Call restrictions

or (MENU ...8...6...4...)

👁

🧠
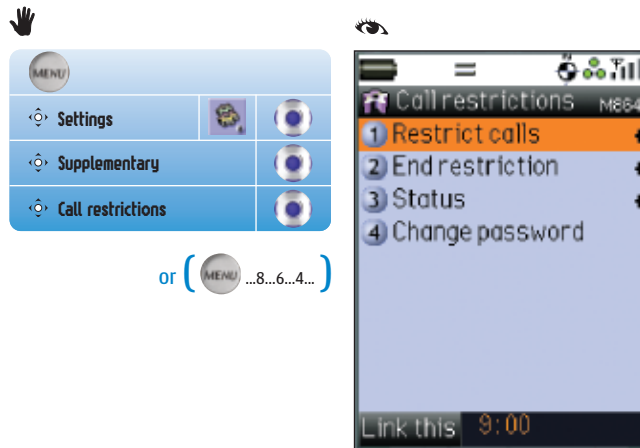
- Press
- Scroll to 🔲 and press
- Scroll to **Supplementary** and press
- Scroll to **Call restrictions** and press

- Scroll to **Change password** and press
- Enter the default code (0000) and press **OK**
- Enter a new code
- Re-enter the new code and press **OK**

Auto-locking your handset

You can set your handset to auto-lock, locking it every time you turn it off. You'll need a code to unlock it, so if you lose your handset no one else will be able to use it without the code.
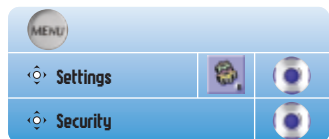
or (MENU ...8...5...)
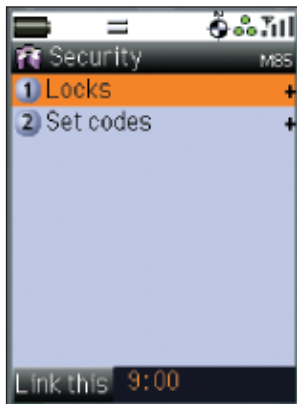
- Press ⚬
- Scroll to 🖼 and press ⚬
- Scroll to **Security** and press ⚬

- At **Locks** press ⚬
- Scroll to **Auto lock** and press ⚬
- At **On** press ⚬
- Enter the default code (0000) and press **OK**

To unlock the auto lock:
- Scroll to **Auto lock** and press ⚬
- Scroll to **Off** and press ⚬
- Enter the code and press **OK**

Changing your handset lock security code

or (MENU ...8...5...2...6...)

- Press ⚬
- Scroll to 🖼 and press ⚬
- Scroll to **Security** and press ⚬
- Scroll to **Set codes** and press ⚬
- Scroll to **New handset code** and press ⚬

- Enter the default code (0000) and press **OK**
- Enter the new code
- Scroll to next text box
- Re-enter the new code and press **OK**

Note: If you change the code and then do not remember it, you will need to send your handset to **3** to unlock it. All stored data on your handset will be erased. Call **3** Customer Sevices on **0870 7330 333** for details.

NEC's health & general safety information.

10

A message from your handset manufacturer NEC

Emergency services

To make an emergency call in any country

- Ensure that your e616V is on and in service.
- Press **Start** key to return to the Home screen if needed.
- Press **112** (or **999** within UK or **000** in Australia) followed by the **Start** key . (when the SIM card is not inserted or when the dial lock function is on, just press the **Softkeys (SOS)**.)
- Follow instructions received and do not end call until told to do so.

Tell the operator which service you require: Police, Ambulance, Fire Brigade, Coastguard or Mountain Rescue Service. Give your position and, if possible, remain stationary to maintain contact. The 112 emergency number service is available on every digital network service, while in the UK an alternative is 999 and in Australia 000. Note that these can only be used with a valid SIM.

Due to the nature of the cellular system, the connection of emergency calls cannot be guaranteed.

General care

A handset contains delicate electronic circuitry, magnets, and battery systems. You should treat it with care and give particular attention to the following points:

- Do not allow the handset, battery or accessories to come into contact with liquids or moisture at any time. Do not immerse in any liquid.
- Do not place anything in the folded handset.
- Do not paint the handset.
- Do not drop, throw, or subject the handset to rough treatment.
- Do not place the handset alongside computer disks, credit cards, travel cards and other magnetic media. The information contained on disks or cards may be affected by the handset.

- Do not leave the handset or the battery in places where the temperature could exceed 60°C, eg on a car dashboard or a window sill, behind glass in direct sunlight, etc.
- Do not remove the handset's battery while the handset is switched on.
- Take care not to allow metal objects, such as coins or keyrings to contact or short-circuit the battery terminals.
- Do not dispose of battery packs in a fire. The handset's Li-ION batteries may be safely disposed of at a Li-ION recycling point. For more specific battery and power supply information, see pages 1.4 and 1.5.
- Do not put the handset's battery in your mouth, as battery electrolytes may be toxic if swallowed.
- Do not attempt to dismantle the handset or any of its accessories.

A message from your handset manufacturer NEC

(continued from previous page)

- This equipment is fitted with an internal battery that can only be replaced by a qualified service engineer. There is a risk of explosion if the battery is replaced with an incorrect battery type. Dispose of the used battery in accordance with the manufacturer's instructions.
- Do not put a battery into a microwave oven, dryer, or high-pressure container.
- Do not contact battery directly to an electric outlet or cigarette lighter charger. Use only authorised charger units.
- Do not pierce battery with a sharp object such as a needle.
- When the battery is thrown away, be sure it is non-conducting by applying vinyl tape to the (+) and (-) terminals.
- Do not disassemble or modify the battery.
- Do not solder a battery directly.

- Stop using the battery if abnormal heat, odour, discolouration, deformation, or abnormal condition is detected during use, charge, or storage.
- Do not use with a damaged or deformed battery.
- In the unlikely event of a battery leak, take care to keep the battery discharge away from your eyes or skin. If the leakage does come into contact with the eyes or skin, please flush thoroughly in clean water and consult with a doctor.
- Remove an expired battery from equipment immediately.
- The earpiece may become warm during normal use. Also, the handset itself may become warm while the battery is being charged.
- When a handset is set to Vibration mode, the vibration can sometimes cause the e616V handset to move. Be careful not to place

the handset near heat sources (such as a heater) or too close to the edge of a table.

- Use an anti-static cloth to clean the handset. Do not use an ordinary dry cloth or electrostatically charged cloth. Do not use chemical or abrasive cleaners as these could damage the case.
- Remember to recycle. The cardboard packing supplied with this handset is ideal for recycling.
- Remember to make backup copies of all important data on your handset.
- Third party equipment. The use of third party equipment, cables or accessories, not made or authorised by NEC, may invalidate the warranty of your cellphone and also adversely affect the phone's safety/operation.

A message from your handset manufacturer NEC

Safety

The use of mobile phones is not allowed in some radiation sensitive areas, such as hospitals, research centres and airplanes. The user is responsible to power-off the device. If there is any uncertainty, the battery should be removed.

Aircraft safety

- Switch off your phone and remove its battery when inside or near aircraft. The use of handsets in aircraft is illegal. It may be dangerous to the operation of the aircraft and it may disrupt the cellular network. Failure to observe this instruction may lead to suspension or denial of cellphone service to the offender, or legal action, or both.
- Do not use the handset on the ground without the permission of the ground staff.

Hospital safety

- Switch off your phone and remove its battery in areas where the use of handsets is prohibited. Follow the instructions given by the respective medical facility regarding the use of handsets on their premises.

General safety

- Observe "Turn off mobile" signs, such as those near petrol stations, chemicals or explosives and turn off handset/device.
- If you have a heart condition, be careful with the settings of call vibration or tone volume.
- Do not allow children to play with the handset, charger or batteries.
- Do not use the handset where blasting is in progress.
- The operation of some medical electronic devices, such as hearing aids and pacemakers, may be affected if a handset is used next to them. Observe any warning signs and the manufacturer's recommendations.

- Do not leave the battery pack empty or disconnected for a long time, otherwise some data may be initialized.
- Your phone contains metal which may cause you an itch, a rash or eczema depending on your constitution or physical condition.
- Take care not to put your phone in the back pocket of your trousers or skirt and then sit on it. Also, do not put your phone at the bottom of a bag where it may be subject to excessive weight or pressure. Doing so may damage the LCD and camera lens and cause them to malfunction.

Road safety

- You **MUST** exercise proper control of your vehicle at all times. Give your full attention to driving.
- Observe all of the recommendations contained in your local traffic safety documentation.
- Pull off the road and park before making or answering a call if driving conditions so require.

- You **MUST NOT** stop on the hard shoulder of a motorway to answer or make a call, except in an emergency.
- Switch off your handset at a refuelling point, such as a petrol station, even if you are not refuelling your own car.
- Do not store or carry flammable or explosive materials in the same compartment as a radio transmitter.
- Electronic vehicle systems, such as anti-lock brakes, speed control and fuel injection systems are not normally affected by radio transmissions. The manufacturer of such equipment can advise if it is adequately shielded from radio transmissions. If you suspect vehicle problems caused by radio transmissions consult your dealer and do not switch on the handset until it has been checked by qualified approved installers.
- Check if local laws and/or regulations restrict the use of handsets while driving.

Vehicles equipped with an air bag

An air bag inflates with great force. Do not place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Third party equipment

The use of third party equipment, cables or accessories, not made or authorised by NEC, may invalidate the warranty of your handset and also adversely affect the handset's operation. For example, use only the NEC mains cable supplied with the AC charger.

Service

The handset, batteries and charger contain no user-serviceable parts. We recommend that your handset be serviced or repaired by an authorised service centre.

Please contact **3** Customer Services on 333 from your handset or 0870 7330 3332 from any other phone for advice.

Efficient use

The handset has an internal antenna. For optimum performance with minimum power consumption, please do not cover the internal antenna area with your hand. Covering the internal antenna affects call quality, may cause the handset to operate at higher power level than needed, and may shorten talk and standby times.

Radio frequency energy

Your handset is a low-power radio transmitter and receiver. When it is turned on, it intermittently receives and transmits radio frequency (RF) energy (radio waves). The system that handles the call controls the power level at which the handset transmits.

A message from your handset manufacturer NEC

(continued from previous page)

Exposure to radio frequency energy

The handset is designed not to exceed the limits for exposure to RF energy set by national authorities and international health agencies.* These limits are part of comprehensive guidelines and establish permitted levels of radio wave exposure for the general population. The guidelines were developed by independent scientific organisations such as ICNIRP (International Commission on Non-ionising Radiation Protection) through periodic and thorough evaluation of scientific studies. The limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health, and to account for any variations in measurements.

*Examples of radio frequency exposure guidelines and standards that the handset is designed to conform to:

- ICNIR. "Guidelines for limiting exposure to time-varying electric, magnetic, and electromagnetic fields (up to 300 GHz)".

International Commission on Non-ionising Radiation Protection (ICNIRP). Health Physics, vol.74. pp, 494-522, April 1998.

- 99/519/EC, EU Council Recommendation on the limitation of exposure to the general public to electromagnetic fields 0 Hz-300 GHz. Official Journal of the European Communities, July 12, 1999.
- ANSI/IEEE C95.1-1992. "Safety levels with respect to human exposure to radio frequency electromagnetic fields, 3 kHz to 300 GHz". The Institute of Electrical and Electronics Engineers Inc., New York, 1991.
- FCC Report and Order, ET Docket 93-62, FCC 96-326, Federal Communications Commission (FCC), August 1996.
- Radiocommunications (Electromagnetic Radiation Human Exposure) Standard 1999, Australian Communications Authority (ACA), May 1999.

Declaration of conformity

We declare under our sole responsibility that the product(s) detailed in this manual, and in combination with our accessories, conform with the essential requirements of European Union Directive 1999/5/EC Radio and Telecommunications Terminal Equipment Directive requirements 3.1(a), 3.1(b), 3.2.

A copy of the "Declaration of Conformity" certificate can be found on www.neceurope.com

Notices on memory card usage

- Use only "Memory Stick Duo" (up to 128MB) in the NEC e616V.
- Always insert/remove the memory card while the handset power is off. If you remove the memory card while an application is writing into it, it may be damaged.

A message from your handset manufacturer NEC

(continued from previous page)

- Make sure to insert the memory card in the right direction otherwise the device may be damaged.
- If damage cannot be fixed by the check disk function, format the memory card.
- The memory card cannot be used for recording copyright-protected data, such as music, because it is not equipped with MagicGate (a copyright protection system).
- Even if this memory card is used with "Memory Stick PRO" compliant products, the data read/write speed of this medium will not change.
- Always insert the memory card with the read-only lock unlocked.
- When you set the read-only lock to "LOCK," data cannot be recorded, edited, or erased. Use this lock function when using the card with other devices, such as a PC.
- Use a sharp object, such as a ballpoint pen, to move the read-only lock.

- Data may be damaged if:
  - You remove the memory card or turn off the unit while it is reading or writing data.
  - You use the memory card in a location subject to the effects of static electricity or electric noise.
- We recommend that you make a backup copy of important data that you record on the memory card. To make a backup, copy the data to a PC hard disk, etc.
- Do not write forcefully on the label.
- Carry and store the memory card in its case.
- To avoid damage or contamination, do not touch the connector of the memory card.
- Prevent dust, dirt, and/or foreign objects from getting into the adaptor.
- Do not strike, bend, or drop the memory card.
- Do not disassemble or modify the memory card.
- Do not allow the memory card to get wet.

- Do not store the memory card in a location that is:
  - Extremely hot, such as in a car parked in the sun.
  - Under direct sunlight.
  - Very humid or subject to corrosive substances.
- Data read/write speed may vary depending on the combination of the memory card and "Memory Stick Duo" compliant product you use.
- Do not insert the memory card directly into standard "Memory Stick" compliant products.
- Insert the memory card fully in to the adaptor until it clicks into place. Otherwise, it will not operate correctly.

Copyright notice

- The video/audio recordings you make/download are protected by copyright laws. They are for personal use only and must not be otherwise used without the permission of the copyright owner.

A message from your handset manufacturer NEC

Bluetooth®

- This product complies with Bluetooth® Specification Ver1.1. It can establish a dialup and headset connection using Bluetooth® technology.

- In countries where the use of Bluetooth® wireless technology is not allowed, you must ensure that the Bluetooth® function is set to OFF.

- Use of Bluetooth® technology is prohibited on board aeroplanes.

- The **Bluetooth** word, mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by NEC is under license. Other trademarks and trade names are those of their respective owners.

- Bluetooth® can be used within a range of approximately 10m. Because of the nature of radio waves, this range varies depending on location and the receiver.

- When using Bluetooth® headset, the sound quality may drop as the distance from the handset becomes further.

- Note that when the settings of this product are reset, Bluetooth® registration information is also deleted.

- Note that the handset must be switched on to use Bluetooth®. Before use, always ensure that the use of a handset is not prohibited and will not cause interference or danger.

Troubleshooting, index and useful numbers.

11

Troubleshooting

Problem	Solution
Your handset does not turn on.	The battery level indicator should have at least one bar showing ▮. If it doesn't, recharge your battery. (See page 1.4.)
Your handset screen shows Emergency calls only.	If necessary, turn off your handset and make sure that you have inserted a valid SIM. (See pages 1.1-2.)
You cannot make calls.	The signal strength indicator should have at least one bar showing ▼. If it doesn't, move to an area with a stronger signal.
You cannot hear others on your handset.	While on a call press the volume key up.
Has the handset been damaged, dropped, or did it get wet? Was a non-NEC battery charger used?	Dropping your handset, getting it wet or using a non-NEC battery charger can damage the handset. The handset's limited warranty does not cover damage caused from using non-NEC original accessories. See the Care3 section of the Little Book of Stuff for more details.
Your handset was stolen / lost.	Report a stolen / lost handset to the police and to **3** Customer Services on **0870 7330 333**. Calls to this number are charged at the national rate.
You pressed ⬛, but nothing happened.	Be sure to press and hold ⬛ (On / Off) for two seconds until the screen appears and you hear an audible alert (this could take a couple of seconds). If nothing happens, check that the battery is charged. (See page 1.4.)
The screen says: SIM Blocked.	Call **3** Customer Services **0870 7330 333** to obtain the PIN unblocking (PUK) code.

Problem	Solution
The screen says: Please enter your four digit security code.	Enter the manufacturer's security code number (default is 0000). (See page 9.4.) If this fails, call **3** Customer Services on **0870 7330 333**.
You cannot zoom.	The zoom function is only available when the file size is set as Mail or CLI. To change: press **Camera**, press **Photo**, press ⬚, scroll to **Size**, scroll to **X-Large** / **Large** / **Mail** / **CLI**
The handset does not ring.	If you see 🔲 in the screen, then the ringer is turned off. Also, the ringer may be set to Silent even though your handset is set to a ring alert profile.
You tried to place a call and heard an alternating high / low tone.	Your call did not reach the network. You may have called the number too soon after turning your handset on. Wait until your handset's screen shows either 🔲 or 🔲 at the top of your screen before making a call.
You cannot make / answer calls.	Check that your handset's screen shows at least one bar showing ▼ at the top of your screen before making a call. Avoid electrical or radio interference, and obstructions such as bridges, parking garages, or tall buildings. Your handset may also have the Call Barring feature turned on. If you know the unlock code, you can change this setting in the security menu (See page 9.2). Also, check your SIM is installed and working.
Your handset has poor reception and drops calls.	Make sure you have a signal ▼▮▮. Stay clear of any obstructions such as bridges, parking garages, or tall buildings.
You want to see your most recently made and received calls.	To see the most recent calls press the Navigation key left for calls received or press 🔲 for calls made.

Index

Useful numbers

Contact	Handset	Other phone
3 Customer Services	333	0870 7330 333
Mail (Voicemail, Email and Faxmail)	123	07782 333 123
ThreePay top-up	444	0870 7330 444
Directory enquiries	118 333	
International directory enquiries	118 313	
Disabled & elderly enquiries	195	
Emergency calls*	999	999

*112 is the international standard emergency number from your handset.

Contact Centre

3 Customer Services
Hutchison 3G UK Ltd
P.O. Box No 333
Hemel Hempstead
HP2 7YW
United Kingdom

Email: **customer.services@3mail.com**

Website: **three.co.uk** Fax: **0870 7330 334**

For customers with contracts, calls to **333** are free from your
handset while **0870** numbers are charged at your national rate.
For ThreePay customers, calls to **444** are free but **333** and **0870**
numbers are charged from your inclusive voice minutes
allowance or at your national rate.